Financial Statements and Independent Auditor's Report

"NORMAN CREDIT" universal credit organization closed joint-stock company

31 December 2024

Contents

Grant Thornton

Independent Auditor's Report

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To the shareholders of "NORMAN CREDIT" universal credit organization closed joint-stock company:

Opinion

We have audited the financial statements of "NORMAN CREDIT" universal credit organization closed joint-stock company, which comprise the statement of financial position as at 31 December 2024, and the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of material accounting policies.

In our opinion, the accompanying financial statements give a true and fair view of the financial position of the Company as at 31 December 2024 and of its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards ("IFRSs").

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing ("ISAs"). Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of the Company in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants (the "IESBA Code") together with the ethical requirements that are relevant to our audit of the financial statements in the Republic of Armenia, and we have fulfilled our other ethical responsibilities in accordance with these ethical requirements and the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with IFRSs, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Company's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Armen Hovhannisyan

Chief Executive Officer of "Grant Thornton" CJSC / Engagement partner

28 March 2025

Statement of profit or loss and other comprehensive income

In thousand AMD

	Notes	2024	2023
Interest income calculated using effective interest rate	5	1,386,121	1,078,878
Other interest income	5	3,199	-
Interest expense	5	(400,662)	(234,184)
Net interest income		**988,658**	**844,694**
Fee and commission income		5,314	9,952
Fee and commission expense		(401)	(412)
Net fee and commission income		**4,913**	**9,540**
Foreign currency transaction net gain (loss)	6	(18,704)	18,250
Reversal of credit loss expense	7	27,112	14,153
Other income	8	22,065	16,780
Net operating income		**1,024,044**	**903,417**
Personnel expenses	9	(488,129)	(405,720)
Other expenses	10	(276,382)	(273,812)
Profit before income tax		**259,533**	**223,885**
Income tax expense	11	(42,525)	(34,695)
Profit for the year		**217,008**	**189,190**
Other comprehensive income:			
Items that are or may be reclassified subsequently to profit or loss			
Movement in fair value reserve (debt instruments)		64,619	81,621
Changes in allowance for expected credit losses		(1,784)	423
Income tax relating to items that will be reclassified		(11,631)	(14,692)
Total items that are or may be reclassified subsequently to profit or loss		**51,204**	**67,352**
Total other comprehensive income for the year, net of tax		**51,204**	**67,352**
Total comprehensive income for the year		**268,212**	**256,542**

The statement of profit or loss and other comprehensive is to be read in conjunction with the notes to and forming part of the financial statements set out on pages 11 to 60.

Statement of financial position

In thousand AMD	Notes	31 December 2024	31 December 2023
Assets			
Cash	12	278,955	121,743
Investment securities	13	390,547	405,529
Investment securities pledged under repurchase agreements	13	738,601	656,866
Loans to customers	14	10,434,943	10,136,588
Finance lease receivables	15	41,881	-
Property, equipment and intangible assets	16	310,529	295,901
Other assets	17	17,314	18,667
Total assets		**12,212,770**	**11,635,294**
Liabilities and equity			
Amounts due to financial institutions	18	1,683,337	1,287,087
Borrowings from shareholders	19	5,086,419	5,050,953
Current income tax liabilities		20,392	16,387
Deferred income tax liabilities	11	31,726	23,256
Other liabilities	20	295,849	259,655
Total liabilities		**7,117,723**	**6,637,338**
Equity			
Share capital	21	4,576,800	4,576,800
Additional capital		207,390	198,821
Statutory general reserve		26,700	17,200
Fair value reserve		67,149	15,945
Retained earnings		217,008	189,190
Total equity		**5,095,047**	**4,997,956**
Total liabilities and equity		**12,212,770**	**11,635,294**

The financial statements were approved on 28 March 2025 by:

Arakel Gabrielyan

Chairman of the Executive Board

Hasmik Mamyan

Chief Accountant

The statement of financial position is to be read in conjunction with the notes to and forming part of the financial statements set out on pages 11 to 60.

Statement of changes in equity

In thousand AMD	Share capital	Additional capital	Statutory general reserve	Fair value reserve	Retained earnings	Total
Balance at 1 January 2024	**4,576,800**	**198,821**	**17,200**	**15,945**	**189,190**	**4,997,956**
Profit for the year	-	-	-	-	217,008	217,008
Other comprehensive income:						
Net unrealized gain from change in fair value	-	-	-	64,619	-	64,619
Net changes in allowance for expected credit losses of investment securities at FVOCI	-	-	-	(1,784)	-	(1,784)
Income tax relating to components of other comprehensive income	-	-	-	(11,631)	-	(11,631)
Total comprehensive income for the year	**-**	**-**	**-**	**51,204**	**217,008**	**268,212**
Increase in additional capital through a borrowing by shareholder	-	10,450	-	-	-	10,450
Income tax relating to component of changes of additional capital	-	(1,881)	-	-	-	(1,881)
Distribution to reserve	-	-	9,500	-	(9,500)	-
Dividends to shareholders	-	-	-	-	(179,690)	(179,690)
Total transactions with owners	**-**	**8,569**	**9,500**	**-**	**(189,190)**	**(171,121)**
Balance at 31 December 2024	**4,576,800**	**207,390**	**26,700**	**67,149**	**217,008**	**5,095,047**

Statement of changes in equity (continued)

In thousand AMD	Share capital	Additional capital	Statutory general reserve	Fair value reserve	Retained earnings	Total
Balance at 1 January 2023	**4,576,800**	**110,730**	**13,300**	**(51,407)**	**77,519**	**4,726,942**
Profit for the year	-	-	-	-	189,190	189,190
Other comprehensive income:						
Net unrealized gain from change in fair value	-	-	-	81,621	-	81,621
Net changes in allowance for expected credit losses of investment securities at FVOCI	-	-	-	423	-	423
Income tax relating to components of other comprehensive income	-	-	-	(14,692)	-	(14,692)
Total comprehensive income for the year	**-**	**-**	**-**	**67,352**	**189,190**	**256,542**
Increase in additional capital through a borrowing provided by shareholder	-	107,428	-	-	-	107,428
Income tax relating to component of changes of additional capital	-	(19,337)	-	-	-	(19,337)
Distribution to reserve	-	-	3,900	-	(3,900)	-
Dividends to shareholders	-	-	-	-	(73,619)	(73,619)
Total transactions with owners	**-**	**88,091**	**3,900**	**-**	**(77,519)**	**14,472**
Balance at 31 December 2023	**4,576,800**	**198,821**	**17,200**	**15,945**	**189,190**	**4,997,956**

The statement of changes in equity is to be read in conjunction with the notes to and forming part of the financial statements set out on pages 11 to 60.

Statement of cash flows

In thousand AMD

	2024	2023
Cash flows from operating activities		
Interest received	1,378,364	1,064,205
Interest paid	(340,757)	(167,195)
Fee and commission income received	5,314	9,952
Fee and commission income paid	(401)	(412)
Net gain from trading in foreign currency	5,487	6,027
Other income	22,065	16,780
Payments to employees	(481,018)	(395,554)
Other expenses	(165,487)	(171,411)
Cash flows from operating activities before changes in operating assets and liabilities	**423,567**	**362,392**
(Increase) decrease in operating assets		
Loans to customers	(561,311)	(1,946,704)
Finance lease receivables	(42,075)	-
Other assets	1,795	(7,162)
Increase (decrease) in operating liabilities		
Liabilities on repurchase agreements	61,509	88,663
Other liabilities	4,379	10,617
Net cash flow used in operating activities before income tax	**(112,136)**	**(1,492,194)**
Income tax paid	(43,562)	(43,686)
Net cash used in operating activities	**(155,698)**	**(1,535,880)**

Statement of cash flows (continued)

In thousand AMD

	2024	2023
Cash flows from investing activities		
Purchase of property, equipment and intangible assets	(11,366)	(8,054)
Purchase of investment securities	-	(92,069)
Net cash used in investing activities	**(11,366)**	**(100,123)**
Cash flows from financing activities		
Loans received	1,034,231	672,375
Loans repaid	(694,779)	(19,587)
Borrowings from shareholders	1,619,827	2,685,182
Redemption of borrowings from shareholders	(1,342,056)	(1,911,563)
Dividends paid to shareholders	(179,690)	(73,619)
Payment of lease liabilities	(110,629)	(90,572)
Net cash from financing activities	**326,904**	**1,262,216**
Net increase (decrease) in cash and cash equivalents	**159,840**	**(373,787)**
Cash at the beginning of the year	121,743	496,148
Effect of changes in impairment allowance on cash	-	607
Effect of exchange differences on cash	(2,628)	(1,225)
Cash at the end of the year (note 12)	**278,955**	**121,743**

The statement of cash flows is to be read in conjunction with the notes to and forming part of the financial statements set out on pages 11 to 60.

Notes to the financial statements

"NORMAN CREDIT" universal credit organization closed joint-stock company

For the year ended 31 December 2024 (expressed in thousands of Armenian drams (AMD))

1 Nature of operations

The main activity of "NORMAN CREDIT" universal credit organization is providing consumer (the “Company”), mortgage and business loans to retail and corporate entities in the Republic of Armenia.

2 General information, statement of compliance with IFRS and going concern assumption

The Company is a closed joint-stock company, which was registered on 27 April 2018 under license number 45 of decision number 53A granted by the Central Bank of Armenia (the “CBA”).

The registered office of the Company is located at: 12 Sayat-Nova, office 3 and three of the five branches are located in Yerevan, two in Vanadzor and Gyumri cities.

As at 31 December 2024 the number of employees of the Company was 58 (2023: 52).

The financial statements of the Company have been prepared in accordance with International Financial Reporting Standards (“IFRS”) as developed and published by the International Accounting Standards Board (IASB), and Interpretations issued by the International Financial Reporting Interpretations Committee (“IFRIC”).

The financial statements are prepared on a going concern basis, as management is satisfied that the Company has adequate resources to continue as a going concern for the foreseeable future. In making this assessment, management has considered a wide range of information including projection of profitability, regulatory capital requirements and funding needs. The assessment also includes consideration of reasonably possible downside economic scenarios and their potential impacts on the profitability, capital and liquidity of the Company.

Business environment

Armenia's business environment faces challenges due to geopolitical tensions, particularly ongoing aggression from Azerbaijan, and regional instability. The war in Ukraine has further complicated the situation, causing disruptions in trade, sanctions on Russia, and global inflation. Armenia’s reliance on Russia has strained, affecting trade, remittances, and security guarantees, urging Armenia to diversify its economic relationships, though this comes with its own risks.

The Armenian dram is stronger than expected, controlling inflation but creating difficulties for exporters and businesses with foreign-currency liabilities. Global inflation and rising energy costs pressure Armenia’s economy, especially due to reliance on imports.

Despite these challenges, businesses are diversifying supply chains and exploring new markets, while the government’s reform efforts provide a path for long-term stability. However, Armenia’s success will depend on its businesses’ ability to navigate these risks effectively.

These financial statements reflect management’s assessment of the impact of the Armenian business environment on the operations of the Company. The Company's management constantly analyzes the economic situation in the current environment. The future economic and political situation and its impact on the Company's operations may differ from the management's current expectations

3.1 Presentation of financial statements

The Company presents its statement of financial position in order of liquidity based on the Company’s intention and perceived ability to recover/settle the majority of assets/liabilities of the corresponding financial statement line item. An analysis regarding recovery or settlement within 12 months after the reporting date (current) and more than 12 months after the reporting date (non–current) is presented in Note 27.

3 New or revised standards or interpretations

3.1 New standards adopted as at 1 January 2024

In the current year the Company has adopted all the new and revised standards and interpretations issued by the International Accounting Standards Board (the "IASB") and International Financial Reporting Interpretations Committee (the "IFRIC") of the IASB that are relevant to its operations and effective for annual reporting periods beginning on 1 January 2024.

New standards and amendments described below and applied for the first time in 2024 did not have a material impact on the annual financial statements of the Company:

- *"Classification of Liabilities as Current or Non-current and Non-current Liabilities with Covenants"* (Amendments to IAS 1)
- *"Lease Liability in a Sale and Leaseback"* (Amendments to IFRS 16)
- *"Supplier Finance Arrangements"* (Amendments to IAS 7 and IFRS 7)
- *"Non-current Liabilities with Covenants"* (Amendments to IAS 1)

3.2 Standards, amendments and interpretations to existing standards that are not yet effective and have not been adopted early by the Company

At the date of authorization of these financial statements, certain new standards, amendments and interpretations to existing standards have been published by the IASB but are not yet effective and have not been adopted early by the Company.

Management anticipates that all of the relevant pronouncements will be adopted in the Company's accounting policies for the first period beginning on or after the effective date of the pronouncement, which are presnted below:

- *"Lack of Exchangeability"* (Amendments to IAS 21)
- IFRS 19 *"Subsidiaries without Public Accountability: Disclosures"*
- *"Classification and Measurement of Financial Instruments*" (Amendments to IFRS 9 and IFRS 7)
- IFRS 18 *"Presentation and Disclosures in Financial Statements"*

Management does not anticipate a material impact on the Company's financial statements from these Standards and Amendments except for the Standards presented below, which are in the process of assessment.

"Classification and Measurement of Financial Instruments" (Amendments to IFRS 9 and IFRS 7)

In May 2024, the International Accounting Standards Board (IASB) issued Amendments to the classification and Measurement of Financial Instruments which amended IFS 9 and IFRS 7.

The requirements will be effective for annual reporting periods beginning on or after 1 January 2026, with early application permitted, and are related to:

- settling financial liabilities using electronic payments system; and
- assessing contractual cash flow characteristics of financial assets, including those with sustainability-linked features.

The Company is in the process of assessing the impact of the new amendments.

IFRS 18 *"Presentation and Disclosures in Financial Statements"*

IFRS 18 will replace IAS 1 Presentation of Financial Statements and applies for annual reporting periods beginning on or after 1 January 2027. The new standard introduces the following key new requirements.

Entities are required to classify all income and expenses into five categories in the statement of profit or loss, namely the operating, investing, financing, discontinued operations and income tax categories. Entities are also required to present a newly-defined operating profit subtotal. Entities' net profit will not change.

Management-defined performance measures (MPMs) are disclosed in a single note in the financial statements.

Enhanced guidance is provided on how to group information in the financial statements.

In addition, all entities are required to use the operating profit subtotal as the starting point for the statement of cash flows when presenting operating cash flows under the indirect method.

The Company is still in the process of assessing the impact of the new standard, particularly with respect to the structure of the Company's statement of profit or loss, the statement of cash flows and the additional disclosures required for MPMs. The Company is also assessing the impact on how information is grouped in the financial statements, including for items currently labelled as 'other'.

4 Material accounting policies

The following material accounting policies have been applied in the preparation of the financial statements. The accounting policies have been consistently applied.

4.1 Basis of preparation

The financial statements have been prepared on an accruals basis and under the historical cost convention. The financial instruments are stated at present discounted value of future cash flows as well as at fair value.

4.2 Climate-related matters

The Company and its customers may face significant climate-related risks in the future. These risks include the threat of financial loss and adverse non-financial impacts that encompass the political, economic and environmental responses to climate change. The key sources of climate risks have been identified as physical and transition risks.

Physical risks arise as the result of acute weather events such as floods, droughts and wildfires, and longer-term shifts in climate patterns, such as sustained higher temperatures, heat waves and droughts.

Transition risks may arise from the adjustments to a net-zero economy, e.g., changes to laws and regulations, litigation due to failure to mitigate or adapt, and shifts in supply and demand for certain commodities, products and services due to changes in consumer behaviour and investor demand.

These risks are receiving increasing regulatory, political and societal scrutiny, both within the country and internationally. While certain physical risks may be predictable, there are significant uncertainties as to the extent and timing of their manifestation. For transition risks, uncertainties remain as to the impacts of the impending regulatory and policy shifts, changes in consumer demands and supply chains.

4.3 Foreign currency

Functional and presentation currency

The national currency of Armenia is the Armenian dram (“AMD”), which is the Company’s functional currency, since this currency best reflects the economic substance of the underlying events and transactions of the Company.

These financial statements are presented in AMD (unless otherwise stated), since management believes that this currency is more useful for the users of these financial statements. All financial information presented in AMD has been rounded to the nearest thousand.

Foreign currency transactions

Transactions in foreign currencies are initially recorded in the functional currency rate ruling at the date of the transactions. Gains and losses resulting from the translation of trading assets and liabilities and gains less losses resulting from revaluation of non-trading assets and liabilities are recognised in the statement of profit or loss and other comprehensive income in foreign currency translation net gain (loss) line. Monetary assets and liabilities denominated in foreign currencies are retranslated at the functional currency rate of exchange ruling at the balance sheet date.

Non-monetary items that are measured in terms of historical cost in a foreign currency are translated using the exchange rates as the dates of the initial transactions.

Differences between the contractual exchange rate of a certain transaction and the prevailing average exchange rate on the date of the transaction are included in net gain (loss) from foreign currency translation in the line of net gain (loss) from foreign currency transactions in the statement of profit or loss and other comprehensive income.

The exchange rates at year-end used by the Company in the preparation of the financial statements are as follows:

	31 December 2024	31 December 2023
AMD/1 USD	396.56	404.79
AMD/1 EUR	413.89	447.90

4.4 Recognition of income and expenses

Revenue is recognized to the extent that it is probable that the economic benefits will flow to the Company and the revenue can be reliably measured. Expense is recognized to the extent that it is probable that the economic benefits will flow from the Company and the expense can be reliably measured. The following specific criteria must also be met before revenue is recognized:

The effective interest rate method

Interest income and expense are recognised in profit or loss using the effective interest method. The "effective interest rate" is the rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial instrument to:

- the gross carrying amount of the financial asset; or
- the amortised cost of the financial liability.

When calculating the effective interest rate for financial instruments other than purchased or originated credit-impaired assets, the Company estimates future cash flows considering all contractual terms of the financial instrument, but not expected credit losses (ECL). For purchased or originated credit-impaired financial assets, a credit-adjusted effective interest rate is calculated using estimated future cash flows including ECL.

The calculation of the effective interest rate includes transaction costs and fees and points paid or received that are an integral part of the effective interest rate. Transaction costs include incremental costs that are directly attributable to the acquisition or issue of a financial asset or financial liability.

Amortised cost and gross carrying amount

The "amortised cost" of a financial asset or financial liability is the amount at which the financial asset or financial liability is measured on initial recognition minus the principal repayments, plus or minus the cumulative amortisation using the effective interest method of any difference between that initial amount and the maturity amount and, for financial assets, adjusted for any expected credit loss allowance. The "gross carrying amount of a financial asset" is the amortised cost of a financial asset before adjusting for any expected credit loss allowance.

Calculation of interest income and expense

In calculating interest income and expense, the effective interest rate is applied to the gross carrying amount of the asset (when the asset is not credit-impaired) or to the amortised cost of the liability.

However, for financial assets that have become credit-impaired subsequent to initial recognition, interest income is calculated by applying the effective interest rate to the net amortised cost of the financial asset. If the asset is no longer credit-impaired, then the calculation of interest income reverts to the gross basis.

For financial assets that were credit-impaired on initial recognition, interest income is calculated by applying the credit-adjusted effective interest rate to the amortised cost of the asset. The calculation of interest income does not revert to a gross basis, even if the credit risk of the asset improves.

For information on when financial assets are credit-impaired, refer to note 4.6 (vi).

Other interest income

In calculating other interest income, the nominal interest rate is applied to the gross asset value on a straight-line basis.

Fee and commission income

Fee and commission income and expense that are integral to the effective interest rate on a financial asset or financial liability are included in the effective interest rate.

Other fee and commission income – including account servicing fees, investment management fees, sales commission, placement fees and syndication fees – is recognised as the related services are performed. If a loan commitment is not expected to result in the draw-down of a loan, then the related loan commitment fee is recognised on a straight-line basis over the commitment period.

A contract with a customer that results in a recognised financial instrument in the Company's financial statements may be partially in the scope of IFRS 9 and partially in the scope of IFRS 15. If this is the case, then the Company first applies IFRS 9 to separate and measure the part of the contract that is in the scope of IFRS 9 and then applies IFRS 15 to the residual.

Other fee and commission expenses relate mainly to transaction and service fees, which are expensed as the services are received.

4.5 Income tax

Income tax on the profit for the year comprises current and deferred tax. Income tax is recognized in the statement of profit or loss except to the extent that it relates to items recognized directly in equity, in which case it is recognized in equity.

Current tax

Current tax is the expected tax payable on the taxable income for the year, using tax rates enacted or substantially enacted at the balance sheet date, and any adjustment to tax payable in respect of previous years. In the case when financial statements are authorized for issue before appropriate tax returns are submitted, taxable profits or losses are based on estimates. Tax authorities might have more stringent position in interpreting tax legislation and in reviewing tax calculations. As a result, tax authorities might claim additional taxes for those transactions, for which they did not claim previously. As a result, significant additional taxes, fines and penalties could arise. Tax review can include 3 calendar years immediately preceding the year of a review. In certain circumstances tax review can include even more periods.

Deferred tax

Deferred tax assets and liabilities are calculated in respect of temporary differences using the liability method. Deferred income taxes are provided for all temporary differences arising between the tax bases of assets and liabilities and their carrying values for financial reporting purposes, except where the deferred income tax arises from the initial recognition of goodwill or of an asset or liability in a transaction that is not a business combination and, at the time of the transaction, affects neither the accounting profit nor taxable profit.

A deferred tax asset is recorded only to the extent that it is probable that taxable profit will be available against which the deductible temporary differences can be utilized. Deferred tax assets and liabilities are measured at tax rates that are expected to apply to the period when the asset is realized or the liability is settled, based on tax rates that have been enacted or substantively enacted at the balance sheet date.

The Republic of Armenia also has various operating taxes, which are assessed on the Company's activities. These taxes are included as a component of other expenses in the statement of profit or loss and other comprehensive income.

4.6 Financial instruments

i) Recognition and initial measurement

All financial instruments (including regular-way purchases and sales of financial assets) are recognised on the trade date, which is the date on which The Company becomes a party to the contractual provisions of the instrument.

A financial asset or financial liability is measured initially at fair value plus, for an item not at FVTPL, transaction costs that are directly attributable to its acquisition or issue.

ii) Classification

Financial assets

On initial recognition, a financial asset is classified as measured at: amortised cost, FVOCI or FVTPL.

A financial asset is measured at amortised cost if it meets both of the following conditions and is not designated as at FVTPL:

- the asset is held within a business model whose objective is to hold assets to collect contractual cash flows; and
- the contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

A financial asset is measured at FVOCI only if it meets both of the following conditions and is not designated as at FVTPL:

- the asset is held within a business model whose objective is achieved by both collecting contractual cash flows and selling financial assets; and
- the contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

On initial recognition of an equity investment that is not held for trading, the Company may irrevocably elect to present subsequent changes in fair value in OCI. This election is made on an investment-by-investment basis.

All other financial assets are classified as measured at FVTPL.

In addition, on initial recognition, the Company may irrevocably designate a financial asset that otherwise meets the requirements to be measured at amortised cost or at FVOCI as at FVTPL if doing so eliminates or significantly reduces an accounting mismatch that would otherwise arise.

Business model assessment

The Company makes an assessment of the objective of a business model in which an asset is held at a portfolio level because this best reflects the way the business is managed and information is provided to management. The information considered includes:

- the stated policies and objectives for the portfolio and the operation of those policies in practice. In particular, whether management's strategy focuses on earning contractual interest revenue, maintaining a particular interest rate profile, matching the duration of the financial assets to the duration of the liabilities that are funding those assets or realising cash flows through the sale of the assets;
- how the performance of the portfolio is evaluated and reported to the Company's management;
- the risks that affect the performance of the business model (and the financial assets held within that business model) and how those risks are managed;

- how managers of the business are compensated – e.g. whether compensation is based on the fair value of the assets managed or the contractual cash flows collected; and
- the frequency, volume and timing of sales in prior periods, the reasons for such sales and its expectations about future sales activity. However, information about sales activity is not considered in isolation, but as part of an overall assessment of how the Company's stated objective for managing the financial assets is achieved and how cash flows are realised.

Assessment whether contractual cash flows are solely payments of principal and interest (The SPPI test)

For the purposes of this assessment, 'principal' is defined as the fair value of the financial asset on initial recognition. 'Interest' is defined as consideration for the time value of money and for the credit risk associated with the principal amount outstanding during a particular period of time and for other basic lending risks and costs (e.g. liquidity risk and administrative costs), as well as profit margin.

In assessing whether the contractual cash flows are solely payments of principal and interest, the Company considers the contractual terms of the instrument. This includes assessing whether the financial asset contains a contractual term that could change the timing or amount of contractual cash flows such that it would not meet this condition.

In making the assessment, the Company considers:

- contingent events that would change the amount and timing of cash flows;
- leverage features;
- prepayment and extension terms;
- terms that limit the Company's claim to cash flows from specified assets (e.g. non-recourse asset arrangements); and
- features that modify consideration of the time value of money – e.g. periodical reset of interest rates.

Reclassifications

Financial assets are not reclassified subsequent to their initial recognition, except in the period after the Company changes its business model for managing financial assets. Financial liabilities are never reclassified.

Financial liabilities

The Company classifies its financial liabilities as measured at amortised cost.

iii) Derecognition

Financial assets

The Company derecognises a financial asset when the contractual rights to the cash flows from the financial asset expire (see Note 4.6 (iv), or it transfers the rights to receive the contractual cash flows in a transaction in which substantially all of the risks and rewards of ownership of the financial asset are transferred or in which the Company neither transfers nor retains substantially all of the risks and rewards of ownership and it does not retain control of the financial asset.

On derecognition of a financial asset, the difference between the carrying amount of the asset (or the carrying amount allocated to the portion of the asset derecognised) and the sum of (i) the consideration received (including any new asset obtained less any new liability assumed) and (ii) any cumulative gain or loss that had been recognised in OCI is recognised in profit or loss.

Any cumulative gain/loss recognised in OCI in respect of equity investment securities designated as at FVOCI is not recognised in profit or loss on derecognition of such securities. Any interest in transferred financial assets that qualify for derecognition that is created or retained by the Company is recognised as a separate asset or liability.

The Company enters into transactions whereby it transfers assets recognised on its statement of financial position, but retains either all or substantially all of the risks and rewards of the transferred assets or a portion of them. In such cases, the transferred assets are not derecognised. Examples of such transactions are securities lending and sale-and-repurchase transactions.

When assets are sold to a third party with a concurrent total rate of return swap on the transferred assets, the transaction is accounted for as a secured financing transaction similar to sale-and repurchase transactions, because the Company retains all or substantially all of the risks and rewards of ownership of such assets.

In transactions in which the Company neither retains nor transfers substantially all of the risks and rewards of ownership of a financial asset and it retains control over the asset, the Company continues to recognise the asset to the extent of its continuing involvement, determined by the extent to which it is exposed to changes in the value of the transferred asset.

In certain transactions, the Company retains the obligation to service the transferred financial asset for a fee. The transferred asset is derecognised if it meets the derecognition criteria. An asset or liability is recognised for the servicing contract if the servicing fee is more than adequate (asset) or is less than adequate (liability) for performing the servicing.

Financial liabilities

The Company derecognises a financial liability when its contractual obligations are discharged or cancelled or expire.

iv) Modifications of financial assets and financial liabilities

Financial assets

If the terms of a financial asset are modified, the Company evaluates whether the cash flows of the modified asset are substantially different. If the cash flows are substantially different, then the contractual rights to cash flows from the original financial asset are deemed to have expired. In this case, the original financial asset is derecognised (see Note 4.6 (iii) and a new financial asset is recognised at fair value plus any eligible transaction costs.

If the cash flows of the modified asset carried at amortised cost are not substantially different, then the modification does not result in derecognition of the financial asset. In this case, The Company recalculates the gross carrying amount of the financial asset and recognises the amount arising from adjusting the gross carrying amount as a modification gain or loss in profit or loss. If such a modification is carried out because of financial difficulties of the borrower (see Note 4.6 (vi), then the gain or loss is presented together with impairment losses. In other cases, it is presented as interest income.

Financial liabilities

The Company derecognises a financial liability when its terms are modified and the cash flows of the modified liability are substantially different. In this case, a new financial liability based on the modified terms is recognised at fair value. The difference between the carrying amount of the financial liability extinguished and the new financial liability with modified terms is recognised in profit or loss.

v) Offsetting

Financial assets and liabilities, and income and expenses, are offset and the net amount reported in the financial statements when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis, or realise the asset and settle the liability simultaneously.

Income and expenses are presented on a net basis only when permitted under IFRS, or for gains and losses arising from a group of similar transactions such as in the Company's trading activity.

vi) Impairment

The Company assesses on a forward-looking basis the expected credit losses ('ECL') on the following financial instruments that are not measured at FVTPL:

- financial assets measured at amortised cost
- financial assets measured at fair value through other comprehensive income
- lease receivables
- loan commitments to provide a loan
- financial guarantee contracts

No impairment loss is recognised on equity investments.

The Company measures loss allowances at an amount equal to lifetime ECL, except for the following, for which they are measured as 12-month ECL:

- debt investment securities that are determined to have low credit risk at the reporting date; and
- other financial instruments on which credit risk has not increased significantly since their initial recognition.

12-month ECL (12mECLs) are the portion of ECL that result from default events on a financial instrument that are possible within the 12 months after the reporting date.

Lifetime expected credit losses (LTECLs) are the expected credit losses that result from all possible default events over the expected life of a financial instrument.

Measurement of ECL

Both LTECLs and 12mECLs are calculated on either an individual basis or a collective basis, depending on the nature of the underlying portfolio of financial instruments.

The Company has established a policy to perform an assessment, at the end of each reporting period, of whether a financial instrument's credit risk has increased significantly since initial recognition, by considering the change in the risk of default occurring over the remaining life of the financial instrument. This is further explained in Note 28.1.1.

Based on the above process, The Company groups its financial instruments into Stage 1, Stage 2, Stage 3 and POCI, as described below:

- Stage 1: When loans are first recognised, the Company measures loss allowances at an amount equal to 12-month ECL: recognises an allowance based on 12mECLs. Stage 1 loans also include facilities where the credit risk has improved and the loan has been reclassified from Stage 2.
- Stage 2: When a loan has shown a significant increase in credit risk since origination, The Company records an allowance for the LTECLs. Stage 2 loans also include facilities, where the credit risk has improved and the loan has been reclassified from Stage 3.
- Stage 3: Loans considered credit-impaired. The Company records an allowance for the LTECLs.
- POCI: Purchased or originated credit impaired (POCI) assets are financial assets that are credit impaired on initial recognition. POCI assets are recorded at fair value at original recognition and interest income is subsequently recognised based on a credit-adjusted EIR. ECLs are only recognised or released to the extent that there is a subsequent change in the expected credit losses.

Expected credit losses are the discounted product of the Probability of Default (PD), Exposure at Default (EAD), and Loss Given Default (LGD), defined as follows:

PD (the Probability of Default) is an estimate of the likelihood of default over a given time horizon. A default may only happen at a certain time over the assessed period, if the facility has not been previously derecognised and is still in the portfolio.

EAD (the Exposure at Default) is an estimate of the exposure at a future default date, taking into account expected changes in the exposure after the reporting date, including repayments of principal and interest, whether scheduled by contract or otherwise, expected drawdowns on committed facilities, and accrued interest from missed payments.

LGD (the Loss Given Default) is an estimate of the loss arising in the case where a default occurs at a given time. It is based on the difference between the contractual cash flows due and those that the lender would expect to receive, including from the realisation of any collateral. It is usually expressed as a percentage of the EAD.

The PD, the EAD and the LGD are further explained in Note 28.2.

Restructured financial assets

If the terms of a financial asset are renegotiated or modified or an existing financial asset is replaced with a new one due to financial difficulties of the borrower, then an assessment is made of whether the financial asset should be derecognised (see Note 4.6 (iii) and ECL are measured as follows.

- If the expected restructuring will not result in derecognition of the existing asset, then the expected cash flows arising from the modified financial asset are included in calculating the cash shortfalls from the existing asset.
- If the expected restructuring will result in derecognition of the existing asset, then the expected fair value of the new asset is treated as the final cash flow from the existing financial asset at the time of its derecognition. This amount is included in calculating the cash shortfalls from the existing financial asset that are discounted from the expected date of derecognition to the reporting date using the original effective interest rate of the existing financial asset.

Credit-impaired financial assets

At each reporting date, The Company assesses whether financial assets carried at amortised cost and debt financial assets carried at FVOCI are credit-impaired. A financial asset is 'credit-impaired' when one or more events that have a detrimental impact on the estimated future cash flows of the financial asset have occurred. Evidence that a financial asset is credit-impaired includes the following observable data:

- significant financial difficulty of the borrower or issuer;
- a breach of contract such as a default or past due event;
- the restructuring of a loan or advance by The Company on terms that The Company would not consider otherwise;
- it is becoming probable that the borrower will enter bankruptcy or other financial reorganisation; or
- the disappearance of an active market for a security because of financial difficulties.

A loan that has been renegotiated due to a deterioration in the borrower's condition is usually considered to be credit-impaired unless there is evidence that the risk of not receiving contractual cash flows has reduced significantly and there are no other indicators of impairment.

In making an assessment of whether an investment in sovereign debt is credit-impaired, The Company considers the following factors.

- The market's assessment of creditworthiness as reflected in the bond yields.
- The rating agencies' assessments of creditworthiness.
- The country's ability to access the capital markets for new debt issuance.

Presentation of allowances for ECL in the statement of financial position

Allowances for ECL are presented in the statement of financial position as follows:

- financial assets measured at amortised cost: as a deduction from the gross carrying amount of the assets;
- debt instruments measured at FVOCI: no loss allowance is recognised in the statement of financial position because the carrying amount of these assets is their fair value. However, the loss allowance is disclosed and is recognised in the fair value reserve.
- loan commitments and financial guarantee contracts: generally, as a provision;

- When estimating LTECLs for undrawn loan commitments, The Company estimates the expected portion of the loan commitment that will be drawn down over its expected life. The expected cash shortfalls are discounted at an approximation to the expected EIR on the loan.
- where a financial instrument includes both a drawn and an undrawn component, and The Company cannot identify the ECL on the loan commitment component separately from those on the drawn component: The Company presents a combined loss allowance for both components. The combined amount is presented as a deduction from the gross carrying amount of the drawn component. Any excess of the loss allowance over the gross amount of the drawn component is presented as a provision;
- The Company's liability under each guarantee is measured at the higher of the amount initially recognised less cumulative amortisation recognised in the income statement, and the ECL provision. For this purpose, The Company estimates ECLs based on the present value of the expected payments to reimburse the holder for a credit loss that it incurs The shortfalls are discounted by the risk-adjusted interest rate relevant to the exposure. The ECLs related to financial guarantee contracts are recognised within Provisions.

Write-offs

Loans and debt securities are written off (either partially or in full) when there is no realistic prospect of recovery. This is generally the case when the Company determines that the borrower does not have assets or sources of income that could generate sufficient cash flows to repay the amounts subject to the write-off. Both the total carrying amount of that asset and the impairment allowance (if any) are written off directly. Write-off is a partial or complete termination of recognition. However, financial assets that are written off could still be subject to enforcement activities in order to comply with the Company's procedures for recovery of amounts due.

4.6.1 Cash

Cash comprise cash on hand, balances on bank accounts.

Cash are carried at amortised cost.

4.6.2 Loans to customers

Loans to costumers are financial assets with fixed or determinable payments, which arise when the Company provides money directly to a debtor with no intention of trading the receivable.

Loans granted by the Company with fixed maturities are initially recognized at fair value plus related transaction costs. Where the fair value of consideration given does not equal the fair value of the loan, for example where the loan is issued at lower than market rates, the difference between the fair value of consideration given and the fair value of the loan is recognized as a loss on initial recognition of the loan and included in the statement of profit or loss and other comprehensive income as losses on origination of assets. Subsequently, the loan carrying value is measured using the effective interest method. Loans to customers that do not have fixed maturities are accounted for under the effective interest method based on expected maturity. Loans to customers are carried net of any allowance for impairment losses.

4.6.3 Investment securities

The "investment securities" caption in the statement of financial position includes:

- debt securities measured at FVOCI; and

For debt securities measured at FVOCI, gains and losses are recognised in OCI, except for the following, which are recognised in profit or loss in the same manner as for financial assets measured at amortised cost:

- interest revenue using the effective interest method;
- ECL and reversals; and
- foreign exchange gains and losses.

When debt security measured at FVOCI is derecognised, the cumulative gain or loss previously recognised in OCI is reclassified from equity to profit or loss.

4.6.4 Repurchase and reverse repurchase agreements

Sale and repurchase agreements ("repos") are treated as secured financing transactions. Securities sold under sale and repurchase agreements are retained in the statement of financial position and, in case the transferee has the right by contract or custom to sell or repledge them, reclassified as securities pledged under sale and repurchase agreements and faced as the separate balance sheet item. The corresponding liability is presented within amounts due to financial institutions or customers.

Securities purchased under agreements to resell ("reverse repo") are recorded as amounts due from financial institutions or loans and advances to customers as appropriate and are not recognized in the statement of financial position. The difference between sale and repurchase price is treated as interest and accrued over the life of repo agreements using the effective yield method.

If assets purchased under an agreement to resell are sold to third parties, the obligation to return the securities is recorded as a trading liability and measured at fair value.

4.7 Leases

For any new contracts the Company considers whether a contract is, or contains a lease. A lease is defined as 'a contract, or part of a contract, that conveys the right to use an asset (the underlying asset) for a period of time in exchange for consideration'. To apply this definition, the Company assesses whether the contract meets three key evaluations which are whether:

- the contract contains an identified asset, which is either explicitly identified in the contract or implicitly specified by being identified at the time the asset is made available to the Company,
- the Company has the right to obtain substantially all of the economic benefits from use of the identified asset throughout the period of use, considering its rights within the defies scope of the contract,
- the Company has the right to direct the use of the identified asset throughout the period of use. The Company assess whether it has the right to direct 'how and for what purpose' the asset is used throughout the period of use.

Measurement and recognition of leases

Company as a lessee

At lease commencement date, the Company recognises a right-of-use asset and a lease liability on the balance sheet. The right-of-use asset is measured at cost, which is made up of the initial measurement of the lease liability, any initial direct costs incurred by the Company, an estimate of any costs to dismantle and remove the asset at the end of the lease, and any lease payments made in advance of the lease commencement date (net of any incentives received).

The Company depreciates the right-of-use assets on a straight-line basis from the lease commencement date to the earlier of the end of the useful life of the right-of-use asset or the end of the lease term. The Company also assesses the right-of-use asset for impairment when such indicators exist. Leasehold improvements are capitalized and depreciated over the shorter of the lease term and their useful lives on a straight-line basis

At the commencement date, the Company measures the lease liability at the present value of the lease payments unpaid at that date, discounted using the interest rate implicit in the lease if that rate is readily available or the Company's incremental borrowing rate.

Lease payments included in the measurement of the lease liability are made up of fixed payments (including in substance fixed), variable payments based on an index or rate, amounts expected to be payable under a residual value guarantee and payments arising from options reasonably certain to be exercised.

Subsequent to initial measurement, the liability will be reduced for payments made and increased for interest. It is remeasured to reflect any reassessment or modification, or if there are changes in in-substance fixed payments.

When the lease liability is remeasured, the corresponding adjustment is reflected in the right-of-use asset, or profit and loss if the right-of-use asset is already reduced to zero.

The Company has elected to account for short-term leases and leases of low-value assets using the practical expedients. Instead of recognising a right-of-use asset and lease liability, the payments in relation to these are recognised as an expense in profit or loss on a straight-line basis over the lease term.

The Company determines its incremental borrowing rate by analysing its borrowings from various external sources and makes certain adjustments to reflect the terms of the lease and type of asset leased.

On the statement of financial position, right-of-use assets have been included in property and equipment and lease liabilities have been included in the other liabilities.

Company as a lessor

As a lessor the Company classifies its leases as either operating or finance leases.

A lease is classified as a finance lease if it transfers substantially all the risks and rewards incidental to ownership of the underlying asset, and classified as an operating lease if it does not.

The commencement of the lease is the date from which the lessee is entitled to exercise its right to use the leased asset. It is the date of initial recognition of the lease. Upon commencement of a finance lease, the Company recognie the net investment in the leases, which is the minimum lease payments receivable discounted at the interest rate implicit in the lease. The difference between the gross investment and its present value is recorded as unearned finance lease income.

Finance lease income is recognised based on pattern reflecting a constant periodic rate of return on the net investment in respect of the finance lease. Initial direct costs are included in the initial measurement of the net investments in the lease.

When the Company takes possession of finance lease assets under terminated lease contracts, it measures the assets at the lower of net realisable value and amortised historical cost of the inventory.

4.8 Property and equipment

Property and equipment are recorded at historical cost less accumulated depreciation. If the recoverable value of property and equipment is lower than its carrying amount, due to circumstances not considered to be temporary, the respective asset is written down to its recoverable value.

Depreciation is calculated using the straight-line method based on the estimated useful life of the asset. The following depreciation rates have been applied:

	Useful life (years)	Rate (%)
Computers	3	33.33
Vehicles	8	12.5
Other	8	12.5

Repairs and maintenance are charged to the statement of profit or loss and other comprehensive income during the period in which they are incurred. The cost of major renovations is included in the carrying amount of the asset when it is incurred and when it satisfies the criteria for asset recognition. Major renovations are depreciated over the remaining useful life of the related asset.

Gains and losses on disposals are determined by comparing proceeds with carrying amount and are included in operating profit.

4.9 Intangible assets

Intangible assets include computer software, licences and other.

Intangible assets acquired separately are measured on initial recognition at cost. Following initial recognition, intangible assets are carried at cost less any accumulated amortisation and any accumulated impairment losses. The useful lives of intangible assets are assessed to be either finite or indefinite. Intangible assets with finite lives are amortised on a straight-line basis over the useful economic lives of 10 years and assessed for impairment whenever there is an indication that the intangible asset may be impaired. Amortisation periods and methods for intangible assets with finite useful lives are reviewed at least at each financial year-end.

Costs associated with maintaining computer software programmes are recorded as an expense as incurred.

4.10 Borrowings

Borrowings, which include loans and borrowings are initially recognised at the fair value of the consideration received less directly attributable transaction costs. After initial recognition, borrowings are subsequently measured at amortised cost using the effective interest method. Gains and losses are recognised in the statement of profit or loss and other comprehensive income when the liabilities are derecognised as well as through the amortisation process.

4.11 Loan commitments

"Loan commitments" are firm commitments to provide credit under pre-specified terms and conditions.

Commitments to provide a loan at a below-market interest rate are initially measured at fair value. Subsequently, they are measured at the higher of the loss allowance determined in accordance with IFRS 9 and the amount initially recognised less, when appropriate, the cumulative amount of income recognised in accordance with the principles of IFRS 15.

Liabilities arising from loan commitments are included within provisions.

4.12 Equity

Share capital

Ordinary shares and non-redeemable preference shares with discretionary dividends are both classified as equity. External costs directly attributable to the issue of new shares, other than on a business combination, are shown as a deduction from the proceeds in equity. Any excess of the fair value of consideration received over the par value of shares issued is recognised as additional paid-in capital.

Additional capital

The difference between the fair and contractual values of a borrowing with a lower interest rate provided by the Company's shareholders is recognized in equity as additional capital (see Note 21).

Retained earnings

Include accumulated earnings of current and previous periods.

Dividends

Dividends are recognised as a liability and deducted from equity at the balance sheet date only if they are declared before or on the balance sheet date. Dividends are disclosed when they are proposed before the balance sheet date or proposed or declared after the balance sheet date but before the financial statements are authorised for issue.

Fair value reserve for investments securities at FVOCI

This reserve records fair value changes in investment securities at fair value through other comprehensive income.

4.13 Significant management judgement in applying accounting policies and estimation uncertainty

The preparation of financial statements in conformity with IFRS requires management to make judgments, estimates and assumptions that affect the application of policies and the reported amounts of assets and liabilities, income and expense. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis of making the judgements about carrying values of assets and liabilities that are not readily apparent from other sources. Although these estimates are based on management's best knowledge of current events and actions, actual results ultimately may differ from these estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognized in the period in which the estimates are revised and in any future periods affected.

4.13.1 Significant judgements in applying accounting policies

The following are the judgements made by management in applying the accounting policies that have the most significant effect on the financial statements.

Classification of financial assets:

The Company assesses the business model within which the assets are held and also assesses whether the contractual terms of the financial asset are solely payments of principal and interest on the outstanding principal amount (see Note 4.6.(**Error! Reference source not found.**).

Establish criteria for calculating ECL

The Company establishes the criteria for determining whether credit risk on the financial asset has increased significantly since initial recognition, determines methodology for incorporating forward- looking information into measurement of ECL and selects and approves of models used to measure ECL.

4.13.2 Assumptions and estimations uncertainty

Measurement of fair values

Management uses valuation techniques to determine the fair value of financial instruments (where active market quotes are not available) and non-financial assets. This involves developing estimates and assumptions consistent with how market participants would price the instrument. Management bases its assumptions on observable data as far as possible but this is not always available. In that case management uses the best information available. Estimated fair values may vary from the actual prices that would be achieved in an arm's length transaction at the reporting date (see Note 25).

Useful Life of property and equipment

Useful life evaluation of property and equipment is the result of judgement, based on the experience with similar assets. Future economic benefits are embodied in assets and mainly consumed along with usage. Management evaluates the remaining useful life according to the asset's current technical condition and estimated period, during which the Company expects to receive benefits. For the evaluation of remaining useful life are considered the following main factors: expectable usage of assets, depending on the operational factors and maintenance program, which is depreciation arising from the changes in the market conditions.

Impairment of financial instruments

The Company assess of whether credit risk on the financial asset has increased significantly since initial recognition and incorporation of forward-looking information in the measurement of ECL (see Note 28.1.2), as well as the key assumptions used in estimating recoverable cash flows (refer to note 4.4 (vi)).

Tax legislation

Armenian tax legislation is subject to varying interpretations. see Note 23.

For the year ended 31 December 2024 (expressed in thousands of Armenian drams (AMD))

5 Interest income and interest expense

	2024	2023
Interest income calculated using effective interest rate		
Loans to customers	1,274,060	969,482
Investment securities at FVOCI	111,731	107,427
Interest income from cash and term deposits	330	1,969
Total interest income calculated using effective interest rate	**1,386,121**	**1,078,878**
Other interest income		
Finance lease receivables	**3,199**	**-**
Amounts due to financial institutions	139,076	61,775
Borrowings from shareholders	240,193	155,317
Lease liabilities	21,393	17,092
Total interest expense	**400,662**	**234,184**
Total net interest income	**988,658**	**844,694**

6 Foreign currency transaction net gain (loss)

	2024թ.	2023թ.
Net gain (loss) from foreign exchange translation of non-trading assets and liabilities	(24,191)	12,223
Net gain from trading in foreign currency	5,487	6,027
Total foreign currency transaction gain (loss)	**(18,704)**	**18,250**

7 Credit loss expense (reversal of credit loss expense)

					2024
	Note	Stage 1	Stage 2	Stage 3	Total
Investment securities	13	(1,784)	-	-	(1,784)
Loans to customers	14	(16,856)	4,839	(12,993)	(25,010)
Finance lease receivables	15	123	-	-	123
Other assets	1713	(441)	-	-	(441)
Total credit loss expense (reversal of credit loss expense)		**(18,958)**	**4,839**	**(12,993)**	**(27,112)**

					2023
	Note	Stage 1	Stage 2	Stage 3	Total
Cash	12	(607)	-	-	(607)
Investment securities	13	423	-	-	423
Loans to customers	14	(8,696)	(15,689)	10,188	(14,197)
Other assets	17	228	-	-	228
Total credit loss expense (reversal of credit loss expense)		**(8,652)**	**(15,689)**	**10,188**	**(14,153)**

For the year ended 31 December 2024 (expressed in thousands of Armenian drams (AMD))

8 Other income

	2024	2023
Fines and penalties received	18,432	13,520
Other income	3,633	3,260
Total other income	**22,065**	**16,780**

9 Personnel expenses

	2024	2023
Compensations of employees, related taxes included	482,390	402,002
Other personnel expenses	5,739	3,718
Total personnel expenses	**488,129**	**405,720**

10 Other expenses

	2024	2023
Amortisation of property and equipment and depreciation of intangible assets	110,894	102,401
Security	38,225	29,057
Consulting and other services	4,869	37,180
Taxes, other than income tax, duties	34,312	29,905
Office supplies	18,834	19,469
Advertising costs	11,658	8,246
Fixed assets maintenance and service	8,762	7,993
Return of commissions from early repayment of loans	12,869	7,939
Expenses on loans provision	8,135	7,390
Financial mediator office expenses	8,134	6,732
Business trip expenses	2,236	2,812
Insurance	6,234	6,186
Communication	4,243	3,584
Other expenses	6,977	4,918
Total other expenses	**276,382**	**273,812**

11 Income tax expense

	2024	2023
Current tax expense	47,567	36,031
Deferred tax	(5,042)	(1,336)
Total income tax expense	**42,525**	**34,695**

The corporate income tax within the Republic of Armenia is levied at the rate of 18% (2023: 18%). Differences between IFRS and RA statutory tax regulations give rise to certain temporary differences between the carrying value of certain assets and liabilities for financial reporting purposes and for profit tax purposes. Deferred income tax is calculated using the principal tax rate of 18%.

For the year ended 31 December 2024 (expressed in thousands of Armenian drams (AMD))

Numerical reconciliation between the tax expenses and accounting profit is provided below:

	2024	Effective tax rate (%)	2023	Effective tax rate (%)
Profit before taxation	259,533		223,885	
Income tax	46,716	18	40,299	18
Non-taxable expenses	(8,545)	(4)	(3,404)	(2)
Foreign exchange (gains) losses	4,354	2	(2,200)	(1)
Total income tax expense	**42,525**	**16**	**34,695**	**15**

Deferred tax calculation in respect of temporary differences:

					2024		
	2023	Recognized in profit or loss	Recognized in other comprehensive income	Recognized in additional capital	Net	Deferred tax asset	Deferred tax liability
Cash	(146)	(283)	-	-	(429)	-	(429)
Investments in securities	(1,487)	(321)	(11,631)	-	(13,439)	-	(13,439)
Loans to customers	2,421	(2,094)	-	-	327	327	-
Property,equipment and intigible assets	(37,020)	(2,829)	-	-	(39,849)	-	(39,849)
Loans and borrowings	(28,758)	5,320	-	(1,881)	(25,319)	-	(25,319)
Lease liabilities	32,945	4,486	-	-	37,431	37,431	-
Other liabilities	8,789	763	-	-	9,552	9,552	-
Deferred tax asset (liability)	**(23,256)**	**5,042**	**(11,631)**	**(1,881)**	**(31,726)**	**47,310**	**(79,036)**

					2023		
	2022	Recognized in profit or loss	Recognized in other comprehensive income	Recognized in additional capital	Net	Deferred tax asset	Deferred tax liability
Cash	(711)	565	-	-	(146)	-	(146)
Investments in securities	13,129	76	(14,692)	-	(1,487)	-	(1,487)
Loans to customers	11,180	(8,759)	-	-	2,421	2,421	-
Property,equipment and intigible assets	(28,774)	(8,246)	-	-	(37,020)	-	(37,020)
Loans and borrowings	(14,672)	5,251	-	(19,337)	(28,758)	-	(28,758)
Lease liabilities	22,700	10,245	-	-	32,945	32,945	-
Other liabilities	6,585	2,204	-	-	8,789	8,789	-
Deferred tax asset (liability)	**9,437**	**1,336**	**(14,692)**	**(19,337)**	**(23,256)**	**44,155**	**(67,411)**

For the year ended 31 December 2024 (expressed in thousands of Armenian drams (AMD))

12 Cash

	31 December 2024	31 December 2023
Cash on hand	40,840	40,680
Bank accounts	238,115	81,063
	278,955	**121,743**
Credit loss allowance	-	-
Total cash	**278,955**	**121,743**

As at 31 December 2024 the bank accounts in amount of AMD 197,680 thousand (83%) (2023: AMD 54,713 thousand (67.5%,) were due from one commercial bank (2023: one bank).

An analysis of changes in the ECLs on cash as follows:

	31 December 2024	31 December 2023
	Stage 1	Stage 1
ECL allowance at 1 January	-	607
Net remeasurement of loss allowance	-	(607)
Balance at 31 December	**-**	**-**

13 Investment securities

Investment securities measured at FVOCI

	31 December 2024	31 December 2023
Investment securities measured at FVOCI		
RA state bonds	390,547	405,529
Total investment securities measured at FVOCI	**390,547**	**405,529**
Investment securities measured at FVOCI pledged under repurchase agreements		
RA state bonds	738,601	656,866
Total investment securities measured at FVOCI pledged under repurchase agreements	**738,601**	**656,866**

An analysis of changes in the ECLs on debt investment securities measured at FVOCI, including pledged under repurchase agreements as follow:

	2024	2023
	Stage 1	Stage 1
ECL allowance at 1 January	5,040	4,617
Net remeasurement of loss allowance	(1,784)	423
Balance at 31 December	**3,256**	**5,040**

The above loss allowance is not recognised in the statement of financial position because the carrying amount of debt investment securities at FVOCI is their fair value.

All debt securities have fixed coupons.

For the year ended 31 December 2024 (expressed in thousands of Armenian drams (AMD))

Investment securities measured at FVOCI by effective interest rates and maturity date comprise:

	31 December 2024		31 December 2023	
	%	Maturity	%	Maturity
RA state bonds	9.83-11.74	2026-2047	9.83-11.74	2026-2047

14 Loans to customers

	31 December 2024			31 December 2023		
	Gross carrying amount	ECL allowance	Carrying amount	Gross carrying amount	ECL allowance	Carrying amount
Mortgage and consumer lending						
Mortgage and housing improvement loans	1,631,934	(1,002)	1,630,932	1,354,889	(1,174)	1,353,715
Consumer lending	3,206,144	(52,359)	3,153,785	2,314,772	(66,783)	2,247,989
	4,838,078	**(53,361)**	**4,784,717**	**3,669,661**	**(67,957)**	**3,601,704**
Commercial lending						
Trade	1,817,053	(1,433)	1,815,620	1,239,326	(2,767)	1,236,559
Industry	2,128,917	(9)	2,128,908	3,238,331	(5)	3,238,326
Agriculture	1,334,174	(4)	1,334,170	1,658,295	(6)	1,658,289
Construction	149,926	(66)	149,860	254,443	(2)	254,441
Other	221,757	(89)	221,668	147,398	(129)	147,269
	5,651,827	**(1,601)**	**5,650,226**	**6,537,793**	**(2,909)**	**6,534,884**
Total	**10,489,905**	**(54,962)**	**10,434,943**	**10,207,454**	**(70,866)**	**10,136,588**

The ECL allowance in these tables includes ECL on loan commitments for products such as credit lines, because the Company cannot separately identify the ECL on the loan commitment component from those on the financial instrument component (see Note 22).

As at 31 December 2024 the Company's right of demand on loans to customers in the amount of AMD 204,372 thousand (2023: AMD 167,289 thousand) were pledged as collateral for loans from other organizations in the amount of AMD 178,945 thousand (2023: AMD 168,474 thousand) (see Note 18).

As at 31 December 2024 the Company has two borrowers and group of related parties whose loans exceed 10% of equity. Moreover, one of the group of borrowers is connected with the Company (see Note 24). The gross value of these loans amounts to AMD 4,984,625 thousand (2023: three borrowers and group of related parties, AMD 5,794,819 thousand).

As at 31 December 2024 commercial loans in the amount of AMD 4,800,827 thousand are secured by borrowings from the Company's shareholders in the amount of AMD 4,993,213 thousand (31 December 2023: loans in the amount of AMD 3,879,367 thousand are secured by borrowings from the Company's shareholders in the amount of AMD 3,977,961 thousand from the Company's shareholders) (see Note 19).

For the year ended 31 December 2024 (expressed in thousands of Armenian drams (AMD))

An analysis of changes in gross carrying amounts in relation to mortgage and consumer lending and commercial lending are as follows:

2024	Stage 1	Stage 2	Stage 3	Total
Mortgage and consumer lending				
Balance at 1 January	3,566,192	70,639	32,830	3,669,661
New assets originated	3,445,724	18,472	1,000	3,465,196
Assets repaid	(2,211,741)	(64,480)	(27,906)	(2,304,127)
- Transfer to Stage 1	61,723	(55,637)	(6,086)	-
- Transfer to Stage 2	(100,024)	104,423	(4,399)	-
- Transfer to Stage 3	(30,509)	-	30,509	-
Change in balance of asset from interest and foreign exchange	(1,718)	(27)	(13)	(1,758)
Net recovery during the year	-	-	9,106	9,106
Balance at 31 December	**4,729,647**	**73,390**	**35,041**	**4,838,078**

2024	Stage 1	Stage 2	Stage 3	Total
Commercial lending				
Balance at 1 January	6,537,793	-	-	6,537,793
New assets originated	3,479,269	-	-	3,479,269
Assets repaid	(4,068,753)	-	-	(4,068,753)
Change in balance of asset from interest and foreign exchange	(296,482)	-	-	(296,482)
Balance at 31 December	**5,651,827**	**-**	**-**	**5,651,827**

2023	Stage 1	Stage 2	Stage 3	Total
Mortgage and consumer lending				
Balance at 1 January	2,869,861	31,147	78,456	2,979,464
New assets originated	3,324,668	1,140	1,000	3,326,808
Assets repaid	(2,562,417)	(15,753)	(32,079)	(2,610,249)
- Transfer to Stage 1	17,221	(17,221)	-	-
- Transfer to Stage 2	(22,363)	80,776	(58,413)	-
- Transfer to Stage 3	(63,260)	(9,499)	72,759	-
Change in balance of asset from interest and foreign exchange	2,482	49	23	2,554
Net amounts written-off during the year	-	-	(28,916)	(28,916)
Balance at 31 December	**3,566,192**	**70,639**	**32,830**	**3,669,661**

For the year ended 31 December 2024 (expressed in thousands of Armenian drams (AMD))

				2023
	Stage 1	Stage 2	Stage 3	Total
Commercial lending				
Balance at 1 January	5,060,547	-	-	5,060,547
New assets originated	4,799,323	-	-	4,799,323
Assets repaid	(3,555,983)	-	-	(3,555,983)
Change in balance of asset from and foreign exchange	233,906	-	-	233,906
Balance at 31 December	**6,537,793**	**-**	**-**	**6,537,793**

An analysis of changes in ECL allowances in relation to mortgage and consumer lending and commercial lending are as follows:

				2024
	Stage 1	Stage 2	Stage 3	Total
Mortgage and consumer lending				
ECL allowance at 1 January	32,406	31,831	3,720	67,957
- Transfer to Stage 1	25,962	(25,962)	-	-
- Transfer to Stage 2	(657)	657	-	-
- Transfer to Stage 3	(552)	(1,065)	1,617	-
Net remeasurement of loss allowance	(34,346)	2,852	(13,513)	(45,007)
Net remeasurement of loss allowances on new originated financial assets	18,798	1,987	520	21,305
Net recovery during the year	-	-	9,106	9,106
Balance at 31 December	**41,611**	**10,300**	**1,450**	**53,361**

				2024
	Stage 1	Stage 2	Stage 3	Total
Commercial lending				
ECL allowance at 1 January	2,909	-	-	2,909
Net remeasurement of loss allowance	(2,352)	-	-	(2,352)
Net remeasurement of loss allowances on new originated financial assets	1,044	-	-	1,044
Balance at 31 December	**1,601**	**-**	**-**	**1,601**

For the year ended 31 December 2024 (expressed in thousands of Armenian drams (AMD))

				2023
	Stage 1	Stage 2	Stage 3	Total
Mortgage and consumer lending				
ECL allowance at 1 January	43,716	8,087	61,164	112,967
- Transfer to Stage 1	1,216	(1,216)	-	-
- Transfer to Stage 2	(549)	45,661	(45,112)	-
- Transfer to Stage 3	(1,384)	(5,012)	6,396	-
Net remeasurement of loss allowance	(31,685)	(15,870)	9,292	(38,263)
Net remeasurement of loss allowances on new originated financial assets	21,092	181	896	22,169
Net amounts written-off during the year	-	-	(28,916)	(28,916)
Balance at 31 December	**32,406**	**31,831**	**3,720**	**67,957**

				2023
	Stage 1	Stage 2	Stage 3	Total
Commercial lending				
ECL allowance at 1 January	1,012	-	-	1,012
Net remeasurement of loss allowance	(876)	-	-	(876)
Net remeasurement of loss allowances on new originated financial assets	2,773	-	-	2,773
Balance at 31 December	**2,909**	**-**	**-**	**2,909**

Maturity analysis of loans to customers is disclosed in Note 27.

Credit, currency and interest rate analyses of loans to customers are disclosed in Note 28.

The information on related party balances is disclosed in Note 24.

15 Finance lease receivables

	2024	2023
Private entities	42,004	-
ECL allowance	(123)	-
Total net investments in finance lease	**41,881**	**-**

An analysis of changes on net investments in finance lease as follows:

	2024	2023
	Stage 1	Total
Net investments in finance leases before credit loss allowannce		
Balance at 1 January	-	-
New assets originated	44,488	44,488
Assets repaid	(2,550)	(2,550)
Change in balance of asset from interest and foreign exchange	66	66
Balance at 31 December	**42,004**	**42,004**

For the year ended 31 December 2024 (expressed in thousands of Armenian drams (AMD))

An analysis of changes in the ECLs on net investments in finance lease as follow:

	2024	2023
	Stage 1	Total
Net investments in finance leases		
ECL allowance at 1 January	-	-
Net remeasurement of loss allowance for net investments	(123)	(123)
Balance at 31 December	**(123)**	**(123)**

As at 31 December 2024 the analysis of net investments in finance leases upon maturity terms is as follows:

	Less than 1 year	From 1 to 5 years	Total
Gross investments in finance lease	15,285	39,075	54,360
Unearned finance income	(3,474)	(8,882)	(12,356)
Net investments in finance lease before credit loss allowannce	**11,811**	**30,193**	**42,004**

Net investments in financial lease by economic sector are as follows:

	2024
Trade	37,036
Other	4,968
Total net investments in finance lease before credit loss allowannce	**42,004**

Credit, currency and interest rate analyses of net investments in finance lease are disclosed in Note 28.

For the year ended 31 December 2024 (expressed in thousands of Armenian drams (AMD))

16 Property, equipment and intangible assets

	Computer hardware	Vehicles	Fixtures and fittings	Right-of-use assets	Capital investments in leasehold property and equipment	Software and licenses	Total
Cost							
As at 1 January 2023	45,788	19,600	70,545	228,738	68,248	21,207	454,126
Additions	3,269	-	4,785	130,395	-	-	138,449
Disposals	-	-	-	(51,815)	-	(6,000)	(57,815)
As at 31 December 2023	**49,057**	**19,600**	**75,330**	**307,318**	**68,248**	**15,207**	**534,760**
Additions	3,379	-	7,393	116,925	-	594	128,291
Adjustment	-	-	-	(2,769)	-	-	(2,769)
As at 31 December 2024	**52,436**	**19,600**	**82,723**	**421,474**	**68,248**	**15,801**	**660,282**
Accumulated depreciation							
As at 1 January 2023	28,595	2,983	24,976	117,728	10,051	9,940	194,273
Expenses for the year	8,572	2,450	9,235	73,808	4,912	3,424	102,401
Disposals	-	-	-	(51,815)	-	(6,000)	(57,815)
As at 31 December 2023	**37,167**	**5,433**	**34,211**	**139,721**	**14,963**	**7,364**	**238,859**
Expenses for the year	8,580	2,450	10,095	84,157	4,000	1,612	110,894
As at 31 December 2024	**45,747**	**7,883**	**44,306**	**223,878**	**18,963**	**8,976**	**349,753**
Carrying amount							
As at 31 December 2023	**11,890**	**14,167**	**41,119**	**167,597**	**53,285**	**7,843**	**295,901**
As at 31 December 2024	**6,689**	**11,717**	**38,417**	**197,596**	**49,285**	**6,825**	**310,529**

Fully depreciated items

As at 31 December 2024 property, equipment and intangible assets included fully depreciated assets which cost amounted to AMD 45,640 thousand (2023: AMD 25,975 thousand).

Restrictions on title of fixed assets

As at 31 December 2023 and 31 December 2024, the Company does not possess any fixed assets pledged as security for liabilities or whose title is otherwise restricted.

Contractual commitments

As at 31 December 2024 the Company did not have a contractual commitment to invest in property, equipment and intangible assets (2023: neither).

For the year ended 31 December 2024 (expressed in thousands of Armenian drams (AMD))

17 Other assets

	31 December 2024	31 December 2023
Debtors and other receivables	2,303	2,900
Credit loss allowance	(171)	(354)
Total other financial assets	**2,132**	**2,546**
Prepayments	194	7,141
Future period expenses	7,232	7,128
Other	7,756	1,852
Total non-financial assets	**15,182**	**16,121**
Total other assets	**17,314**	**18,667**

An analysis of changes in the ECLs on other financial assets as follow:

	2024	2023
	Stage 1	Stage 1
Other financial assets		
ECL allowance at 1 January	354	189
Net remeasurement of loss allowance	(441)	228
Net (write-off) recovery during the year	258	(63)
Balance at 31 December	**171**	**354**

18 Amounts due to financial institutions

	31 December 2024	31 December 2023
Loans from banks with repurchase agreements (Note 13)	662,294	600,703
Loans from banks	327,829	338,914
Loans from refinancing credit organizations	334,520	299,419
Loans from the CBA	358,694	48,051
Total amounts due to financial institutions	**1,683,337**	**1,287,087**

As at 31 December 2024 the loans from the credit organizations are secured by the right to claim the loans to the customers in the gross amount of AMD 204,372 thousand (2023: AMD 167,289 thousand) (see Note 14).

Loans received from the CBA include loans under the "MSME Support" loan program financed by the KfW Development Bank.

Loans under repurchase agreements are secured by investment securities measured at FVOCI in amount of AMD 738,601 thousand (2023: AMD 656,866 thousand).

The Company has not had any defaults of principal, interest or other breaches with respect to its liabilities during the period (31 December 2023: neither).

For the year ended 31 December 2024 (expressed in thousands of Armenian drams (AMD))

19 Borrowings from shareholders

	31 December 2024	31 December 2023
Borrowings from shareholder legal entities	3,508,852	3,950,194
Borrowings from shareholder individuals	1,577,567	1,100,759
Total borrowings from shareholders	**5,086,419**	**5,050,953**

The Company has not had any defaults of principal, interest or other breaches with respect to its liabilities during the period (31 December 2023: neither).

A portion of funds from shareholders was attracted by the Company at lower market interest rates, which were initially recognized at fair value by applying market interest rates.

As at 31 December 2024 borrowings from the Company's shareholders in the amount of AMD 4,993,213 thousand are pledged as collateral for commercial loans in the amount of AMD 4,800,827 (31 December 2023: loans in the amount of AMD 3,879,367 thousand are secured by borrowings from the Company's shareholders in the amount of AMD 3,977,961 thousand from the Company's shareholders) (see Note 19).

20 Other liabilities

	31 December 2024	31 December 2023
Lease liabilities	207,949	183,029
Accounts payables	14,621	19,890
Due to personnel	42,722	35,611
Total other financial liabilities	**265,292**	**238,530**
Revenues of future periods	2,786	4,242
Tax payable, other than income tax	27,771	16,883
Total other non-financial liabilities	**30,557**	**21,125**
Total other liabilities	**295,849**	**259,655**

Lease liabilities

The Company has leases for the head office. Each lease is reflected on the balance sheet as a right-of-use asset and a lease liability. Right-of-use assets are presented in the statement of financial position in the line of property and equipment (see Note 16):

Leases of equipment are long term and limited to a lease term of 5 years. Lease payments are generally fixed.

Each lease generally imposes a restriction that, unless there is a contractual right for the Company to sublet the asset to another party, the right-of-use asset can only be used by the Company.

Leases are either non-cancellable or may only be cancelled by incurring a substantive termination fee.

The Company is prohibited from selling or pledging the underlying leased assets as security. The Company must keep those properties in a good state of repair and return the properties in their original condition at the end of the lease.

For the year ended 31 December 2024 (expressed in thousands of Armenian drams (AMD))

Set out below are presented the movements of lease liabilities during the period.

	2024	2023
As at 1 January	183,029	126,113
Additions	116,925	130,396
Accretion of interest	21,393	17,092
Adjustment	(2,769)	-
Payments	(110,629)	(90,572)
Total lease liabilities at 31 December	**207,949**	**183,029**

As at 31 December 2024 the weighted average incremental borrowing rate applied to lease liabilities recognised under IFRS 16 is 10.1% (2023: either).

The undiscounted maturity analysis of lease liabilities as at 31 December 2024 (see Note 28.3).

21 Equity

As at 31 December 2024 the Company's registered, issued and paid-in share capital was AMD 4,576,800 thousand.In accordance with the Company's statues, the share capital consists of 190,700 ordinary shares, all of which have a par value of AMD 24,000 each.

The respective shareholdings as at 31 December 2024 and 2023 may be specified as follows:

	Paid-in share capital	% of total paid-in capital
Odenssnus AB LLC	4,164,888	91
Gevorg Sergey Nalbandyan	411,912	9
	4,576,800	**100**

As at 31 December 2024, the Company did not possess any of its own shares.

The holders of ordinary shares are entitled to receive dividends as declared and are entitled to one vote per share at annual and general meetings of the Company.

In 2024 by the decision of the shareholders meeting dividends of AMD 179,690 thousand was paid to the shareholder from the net profit formed as a result of the activity of 2023 (2023: AMD 73,619 thousand from the net profit formed in 2022).

In 2024, the additional capital of the Company was increased by AMD 8,569 thousand as a result of the initial recognition of the borrowing from shareholder at non-market interest rate (2023: AMD 88,091 thousand).

Distributable among shareholders reserves equal the amount of retained earnings, determined according to the Armenian legislation. Non-distributable reserves are represented by a reserve fund, which is created as required by the statutory regulations, in respect of general banking risks, including future losses and other unforeseen risks or contingencies. The reserve has been created in accordance with the Company's statutes that provide for the creation of a reserve for these purposes of not less than 15% of the Company's share capital reported in statutory books.

22 Loan commitments

In the normal course of business, the Company is a party to financial instruments with off-balance sheet risk in order to meet the needs of its customers. These instruments, involving varying degrees of credit risk, are not reflected in the statement of financial position.

For the year ended 31 December 2024 (expressed in thousands of Armenian drams (AMD))

As at 31 December the contract amounts were:

	31 December 2024	31 December 2023
Undrawn loan commitments	124,019	81,160
Total commitments	**124,019**	**81,160**

An analysis of changes in the ECLs on loan commitment included in allowances of loans to customers (see Note 14).

23 Contingencies

Tax and legal matters

The taxation system in Armenia is relatively new and is characterised by frequent changes in legislation, official pronouncements and court decisions, which are sometimes unclear, contradictory and subject to varying interpretation. Taxes are subject to review and investigation by tax authorities, which have the authority to impose fines and penalties. In the event of a breach of tax legislation, no liabilities for additional taxes, fines or penalties may be imposed by tax authorities once three years have elapsed from the date of the breach.

These circumstances may create tax risks in Armenia that are more significant than in other countries. Management believes that it has provided adequately for tax liabilities based on its interpretations of applicable Armenian tax legislation, official pronouncements and court decisions. However, the interpretations of the relevant authorities could differ and the effect on these financial statements, if the authorities were successful in enforcing their interpretations, could be significant.

Management believes that the Company has complied with all regulations and has completely settled all its tax liabilities.

Management also believes that the ultimate liability, if any, arising from legal actions and complaints taken against the Company, will not have a material adverse impact on the financial condition or results of future operations of the Company.

Therefore, the Company has not made any respective provision related to such tax and legal matters.

Insurance

The insurance industry in Armenia is in a developing state and many forms of insurance protection common in other parts of the world are not yet generally available. The Company have full coverage for movable property. Until the Company obtains adequate insurance coverage, there is a risk that the loss or destruction of certain assets could have a material adverse effect on the Company’s operations and financial position.

24 Transactions with related parties

In accordance with IAS 24 “*Related Party Disclosures*”, parties are considered to be related if one party has ability to control the other party or exercise significant influence over the other party in making financial or operational decisions. For the purpose of the present financial statements, related parties include shareholders, members of Company’s Management as well as other persons and enterprises related with and controlled by them respectively.

The ultimate controlling party of the Company is Gevorg Nalbandyan, who directly and indirectly owns 100% of the Company's shares.

A number of transactions are entered into with related parties in the normal course of business. These include loans, borrowings and other transactions.

For the year ended 31 December 2024 (expressed in thousands of Armenian drams (AMD))

The volumes of related party transactions, outstanding balances at the year end, and related expense and income for the year are as follows:

	2024		2023	
	Shareholders and parties related with them	Key management personnel and parties related with them	Shareholders and parties related with them	Key management personnel and parties related with them
Statement of financial position				
Loans to customers				
Balance at 1 January gross	4,358,983	166,560	2,145,392	147,361
Loans issued during the year	2,413,617	49,027	5,612,055	62,011
Repayments during the year	(2,910,901)	(23,565)	(3,399,061)	(42,912)
Accrued interests	(1,700)	(143)	597	100
Balance at 31 December	**3,859,999**	**191,879**	**4,358,983**	**166,560**
Credit loss allowance	-	(1,483)	(1,013)	(1,051)
Balance at 31 December	**3,859,999**	**190,396**	**4,357,970**	**165,509**
Net investments in finance lease				
Balance at 1 January	-	-	-	-
Loans issued during the year	38,400	-	-	-
Repayments during the year	(1,477)	-	-	-
Accrued interests	113			
Balance at 31 December	**37,036**	**-**	**-**	**-**
Credit loss allowance	(108)	-	-	-
Balance at 31 December	**36,928**	**-**	**-**	**-**
Borrowings from shareholders				
Balance at 1 January	5,050,953	-	4,116,955	-
Borrowings received during the year	1,619,827	-	2,685,182	-
Repayments during the year	(1,550,852)	-	(2,020,383)	-
Accrued interests and other adjustments	(33,509)	-	269,199	-
Balance at 31 December	**5,086,419**	**-**	**5,050,953**	**-**
Finance lease receivables				
Balance at 1 January	-	-	-	-
Increase during the year	52,641	-	-	-
Paid during the year	(11,120)	-	-	-
Accrued interests and other adjustments	1,535	-	-	-
Balance at 31 December	**43,056**	**-**	**-**	**-**
Purchase of property and equipment	3,240	-	1,130	-
Undrawn loan commitments	85,789	14,432	49,499	7,335

For the year ended 31 December 2024 (expressed in thousands of Armenian drams (AMD))

	2024		2023	
	Shareholders and parties related with them	Key management personnel and parties related with them	Shareholders and parties related with them	Key management personnel and parties related with them
Statement of profit or loss and other comprehensive income				
Interest income	301,104	21,226	230,478	14,772
Credit loss expenses (reversal of credit loss expenses)	(905)	432	621	(161)
Interest expense on borrowings	(240,193)	-	(155,317)	-
Foreign currency trading net gain	1,733	97	1,292	32
Net gain (loss) from revaluation of foreign currency	(1,338)	-	8,663	-
Advertising costs	3,499	-	3,583	-
Security costs	35,590	-	11,667	-

Compensation of key management personnel was comprised of the following:

	2024	2023
Salaries and bonuses	151,025	133,166
Total key management compensation	**151,025**	**133,166**

The loans issued to the related parties of the Company are repayable within 1 to 17 years and have interest rates of 5.75-13% (2023: 5.75-13%). The loans issued are secured by real estate, guarantees and attracted borrowings.

25 Fair value measurement

Financial and non-financial assets and liabilities measured at fair value in the statement of financial position are presented below. This hierarchy groups financial and non-financial assets and liabilities into three levels based on the significance of inputs used in measuring the fair value of the financial assets and liabilities. The fair value hierarchy has the following levels:

Level 1: quoted prices (unadjusted) in active markets for identical assets or liabilities

Level 2: inputs other than quoted prices included within Level 1 that are observable for the asset and liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices)

Level 3: inputs for the asset or liability that are not based on observable market data (unobservable inputs).

25.1 Financial instruments that are not measured at fair value

The table below presents the fair value of financial assets and liabilities not measured at their fair value in the statement of financial position and analyses them by the level in the fair value hierarchy into which teach fair value measurement is categorised.

For the year ended 31 December 2024 (expressed in thousands of Armenian drams (AMD))

					31 December 2024
	Level 1	Level 2	Level 3	Total fair values	Total carrying amount
Financial assets					
Cash	-	278,955	-	278,955	278,955
Loans to customers	-	10,417,150	-	10,417,150	10,434,943
Net investments in finance lease	-	41,881	-	41,881	41,881
Other assets	-	2,132	-	2,132	2,132
Financial liabilities					
Amounts due to financial institutions	-	1,683,337	-	1,683,337	1,683,337
Borrowings from shareholders	-	5,086,419	-	5,086,419	5,086,419
Lease liabilities	-	207,949	-	207,949	207,949
Other liabilities	-	57,343	-	57,343	57,343

					31 December 2023
	Level 1	Level 2	Level 3	Total fair values	Total carrying amount
Financial assets					
Cash	-	121,743	-	121,743	121,743
Loans customers	-	10,097,896	-	10,097,896	10,136,588
Other assets	-	2,546	-	2,546	2,546
Financial liabilities					
Amounts due to financial institutions	-	1,287,087	-	1,287,087	1,287,087
Borrowings from shareholders	-	5,050,953	-	5,050,953	5,050,953
Lease liabilities	-	183,029	-	183,029	183,029
Other liabilities	-	55,501	-	55,501	55,501

Loans to customers

The estimated fair value of fixed interest rate instruments is based on estimated future cash flows expected to be received discounted at current interest rates for new instruments with similar credit risk and remaining maturity.

The fair value of the impaired loans is calculated based on expected cash flows from the sale of collateral. The value of collateral is based on appraisals performed by independent, professionally-qualified property appraisers.

Attracted loans and borrowings

The fair value of attracted loans and borrowings is estimated using discounted cash flow techniques, applying the rates that are offered for similar maturities and terms.

For the year ended 31 December 2024 (expressed in thousands of Armenian drams (AMD))

25.2 Financial instruments that are measured at fair value

31 December 2024	Level 1	Level 2	Level 3	Total
Financial assets				
Investment securities measured at FVOCI including the securities pledged under repurchase agreements	-	1,129,148	-	1,129,148
Total	**-**	**1,129,148**	**-**	**1,129,148**
Net fair value	**-**	**1,129,148**	**-**	**1,129,148**

31 December 2023	Level 1	Level 2	Level 3	Total
Financial assets				
Investment securities measured at FVOCI including the securities pledged under repurchase agreements	-	1,062,395	-	1,062,395
Total	**-**	**1,062,395**	**-**	**1,062,395**
Net fair value	**-**	**1,062,395**	**-**	**1,062,395**

The methods and valuation techniques used for the purpose of measuring fair value are unchanged compared to the previous reporting period.

26 Offsetting of financial assets and financial liabilities

In the ordinary course of business, the Company performs different operations with financial instruments which may be presented in net amounts when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis, or realise the asset and settle the liability simultaneously.

The table below presents financial assets and financial liabilities that are offset in the statement of financial position or are subject to an enforceable master netting arrangement or similar agreement that covers similar financial instruments, irrespective of whether they are offset in the statement of financial position.

31 December 2024				Related amounts that are not offset in the statement of financial position		
	Gross amount of recognised financial liabilities	Gross amount of recognised financial assets/ liabilities in the statement of financial position	Net amount of financial liabilities in the statement of financial position	Financial instruments	Cash collateral received	Net
Financial assets						
Loans from banks under repurchase agreements (Notes 13, 18)	662,294		662,294	(738,601)	-	(76,307)
Total financial liabilities	**662,294**	**-**	**662,294**	**(738,601)**	**-**	**(76,307)**

For the year ended 31 December 2024 (expressed in thousands of Armenian drams (AMD))

				31 December 2023		
				Related amounts that are not offset in the statement of financial position		
	Gross amount of recognised financial liabilities	Gross amount of recognised financial assets/ liabilities in the statement of financial position	Net amount of financial liabilities in the statement of financial position	Financial instruments	Cash collateral received	Net
Financial liabilities						
Loans from banks under repurchase agreements (Notes 13, 18)	600,703	-	600,703	(656,866)	-	(56,163)
Total financial liabilities	**600,703**	**-**	**600,703**	**(656,866)**	**-**	**(56,163)**

The gross amounts of financial assets and financial liabilities and their net amounts as presented in the statements of financial position and disclosed in the above tables are measured in the statement of financial position at amortised cost.

27 Maturity analysis of assets and liabilities

The table below shows an analysis of financial assets and liabilities analyzed according to when they are expected to be recovered or settled. See Note 28.3 for the Company's contractual undiscounted repayment obligations.

							31 December 2024
	Demand and less than 1 month	From 1 to 12 months	Subtotal less than 12 months	From 1 to 5 years	More than 5 years	Subtotal over 12 months	Total
Assets							
Cash	278,955	-	278,955	-	-	-	278,955
Investment securities	-	7,585	7,585	57,799	325,163	382,962	390,547
Investment securities pledged under repurchase agreements	738,601	-	738,601	-	-	-	738,601
Loans to customers	239,905	2,868,255	3,108,160	5,543,908	1,782,875	7,326,783	10,434,943
Net investments in finance lease	993	10,783	11,776	30,105	-	30,105	41,881
Other assets	2,132	-	2,132	-	-	-	2,132
	1,260,586	**2,886,623**	**4,147,209**	**5,631,812**	**2,108,038**	**7,739,850**	**11,887,059**
Liabilities							
Amounts due to financial institutions	664,893	427,842	1,092,735	356,511	234,091	590,602	1,683,337
Borrowings from shareholders	9,895	19,111	29,006	4,343,599	713,814	5,057,413	5,086,419
Other liabilities	64,021	50,740	114,761	150,531	-	150,531	265,292
	738,809	**497,693**	**1,236,502**	**4,850,641**	**947,905**	**5,798,546**	**7,035,048**
Net position	**521,777**	**2,388,930**	**2,910,707**	**781,171**	**1,160,133**	**1,941,304**	**4,852,011**
Accumulated gap	**521,777**	**2,910,707**		**3,691,878**	**4,852,011**		

For the year ended 31 December 2024 (expressed in thousands of Armenian drams (AMD))

31 December 2023

	Demand and less than 1 month	From 1 to 12 months	Subtotal less than 12 months	From 1 to 5 years	More than 5 years	Subtotal over 12 months	Total
Assets							
Cash	121,743	-	121,743	-	-	-	121,743
Investment securities	-	6,889	6,889	208,966	189,674	398,640	405,529
Investment securities pledged under repurchase agreements	656,866	-	656,866	-	-	-	656,866
Loans to customers	210,176	2,457,055	2,667,231	7,468,922	435	7,469,357	10,136,588
Other assets	2,546	-	2,546	-	-	-	2,546
	991,331	**2,463,944**	**3,455,275**	**7,677,888**	**190,109**	**7,867,997**	**11,323,272**
Liabilities							
Amounts due to financial institutions	604,017	360,601	964,618	100,458	222,011	322,469	1,287,087
Borrowings from shareholders	10,399	18,455	28,854	4,685,306	336,793	5,022,099	5,050,953
Other liabilities	62,280	51,450	113,730	124,800	-	124,800	238,530
	676,696	**430,506**	**1,107,202**	**4,910,564**	**558,804**	**5,469,368**	**6,576,570**
Net position	**314,635**	**2,033,438**	**2,348,073**	**2,767,324**	**(368,695)**	**2,398,629**	**4,746,702**
Accumulated gap	**314,635**	**2,348,073**		**5,115,397**	**4,746,702**		

28 Risk management

The Company's activities expose it to a variety of financial risks and those activities involve the analysis, evaluation, acceptance and management of some degree of risk or combination of risks.

Risk is managed through a process of ongoing identification, measurement and monitoring, subject to risk limits and other controls. This process of risk management is critical to the Company's continuing profitability and each individual within the Company is accountable for the risk exposures relating to his or her responsibilities. The Company is exposed to credit risk, liquidity risk and market risk, the latter being subdivided into trading and non-trading risks. It is also subject to operating risks.

The independent risk control process does not include business risks such as changes in the environment, technology and industry. They are monitored through the Company's strategic planning process.

Risk management structure

The Board of Directors is ultimately responsible for identifying and controlling risks; however, there are separate independent bodies responsible for managing and monitoring risks.

Board

The Board is responsible for the overall risk management approach and for approving the risk strategies and principles.

Executive Board

The Executive Board has the responsibility to monitor the overall risk process within the Company and for the management of the Company's assets and liabilities. The Executive Board is also responsible for managing the Company's liquidity risk and finance risk

Credit Committee

The Credit Committee has the overall responsibility for risk management in the lending process.

Auditor

Risk management processes throughout the Company are audited annually by the Auditor, which examines both the adequacy of the procedures and the Company's compliance with the procedures. The Auditor discusses the results of all assessments with management, and reports its findings and recommendations to the Company's Board and Board of Trustees.

Risk measurement and reporting systems

The Company's risks are measured using a method which reflects both the expected loss likely to arise in normal circumstances and unexpected losses, which are an estimate of the ultimate actual loss based on statistical models. The models make use of probabilities derived from historical experience, adjusted to reflect the economic environment. The Company also runs worst case scenarios that would arise in the event that extreme events which are unlikely to occur do, in fact, occur.

Monitoring and controlling risks is primarily performed based on limits established by the Company. These limits reflect the business strategy and market environment of the Company as well as the level of risk that the Company is willing to accept, with additional emphasis on selected industries. In addition, the Company monitors and measures the overall risk bearing capacity in relation to the aggregate risk exposure across all risks types and activities.

For all levels throughout the Company, specifically tailored risk reports are prepared and distributed in order to ensure that all business divisions have access to extensive, necessary and up-to-date information.

Excessive risk concentration

Concentrations arise when a number of counterparties are engaged in similar business activities, or activities in the same geographic region, or have similar economic features that would cause their ability to meet contractual obligations to be similarly affected by changes in economic, political or other conditions. Concentrations indicate the relative sensitivity of the Company's performance to developments affecting a particular industry or geographical location.

In order to avoid excessive concentrations of risks, the Company's policies and procedures include specific guidelines to focus on maintaining a diversified portfolio.

28.1 Credit risk

The Company takes on exposure to credit risk, which is the risk that a counterparty will cause a financial loss for the Company by failing to discharge an obligation. Credit risk is the most important risk for the Company's business; management therefore carefully manages its exposure to credit risk. Credit exposures arise principally in lending activities that lead to loans and advances, and investment activities that bring debt securities and other bills into the Company's asset portfolio. There is also credit risk in off-balance sheet financial instruments, such as loan commitments. The credit risk management and control are centralised in credit risk management team of Company's Executive Board and reported to the Board.

28.1.1 Credit quality analysis

The following table contains an analysis of the credit risk exposure of financial instruments for which an ECL allowance is recognised. The gross carrying amount of financial assets below also represents the Company's maximum exposure to credit risk on these assets, without taking account of any collateral held or other credit enhancements. For loan commitments and financial guarantee contracts, the amounts in the table represent the amounts committed or guaranteed, respectively.

Explanation of internal rating grades is included in Note 28.1.2.

For the year ended 31 December 2024 (expressed in thousands of Armenian drams (AMD))

Internal rating grade				31 December 2024
	Stage 1	Stage 2	Stage 3	Total
Cash (excluding cash on hand)				
Standard	238,115	-	-	238,115
Gross carrying amount	238,115	-	-	238,115
Credit loss allowance	-	-	-	-
Net carrying amount	**238,115**	**-**	**-**	**238,115**
Investment securities at FVOCI (including pledged securities)				
Standard	1,129,148	-	-	1,129,148
Gross carrying amount (fair value)	1,129,148	-	-	1,129,148
Credit loss allowance	(3,256)	-	-	(3,256)
Mortgage and consumer lending				
High grade	4,543,753	-	-	4,543,753
Standard grade	185,894	-	-	185,894
Substandard grade	-	73,390	-	73,390
Non-performing grade	-	-	35,041	35,041
Gross carrying amount	4,729,647	73,390	35,041	4,838,078
Credit loss allowance	(41,611)	(10,300)	(1,450)	(53,361)
Net carrying amount	**4,688,036**	**63,090**	**33,591**	**4,784,717**
Commercial lending				
High grade	5,651,827	-	-	5,651,827
Gross carrying amount	5,651,827	-	-	5,651,827
Credit loss allowance	(1,601)	-	-	(1,601)
Net carrying amount	**5,650,226**	**-**	**-**	**5,650,226**
Net investments in finance lease				
High grade	42,004	-	-	42,004
Gross carrying amount	42,004	-	-	42,004
Credit loss allowance	(123)	-	-	(123)
Net carrying amount	**41,881**	**-**	**-**	**41,881**
Other financial assets				
Standard	2,303	-	-	2,303
Gross carrying amount	2,303	-	-	2,303
Credit loss allowance	(171)	-	-	(171)
Net carrying amount	**2,132**	**-**	**-**	**2,132**
Loan commitments				
Standard	**124,019**	**-**	**-**	**124,019**

For the year ended 31 December 2024 (expressed in thousands of Armenian drams (AMD))

Internal rating grade				31 December 2023
	Stage 1	Stage 2	Stage 3	Total
Cash (excluding cash on hand)				
Standard	81,063	-	-	81,063
Gross carrying amount	81,063	-	-	81,063
Credit loss allowance	-	-	-	-
Net carrying amount	**81,063**	**-**	**-**	**81,063**
Investment securities at FVOCI (including pledged securities)				
Standard	1,062,395	-	-	1,062,395
Gross carrying amount (fair value)	1,062,395	-	-	1,062,395
Credit loss allowance	(5,040)	-	-	(5,040)
Mortgage and consumer lending				
High grade	3,566,192	-	-	3,566,192
Standard grade	-	66,076	-	66,076
Substandard grade	-	4,563	-	4,563
Non-performing grade	-	-	32,830	32,830
Gross carrying amount	3,566,192	70,639	32,830	3,669,661
Credit loss allowance	(32,406)	(31,831)	(3,720)	(67,957)
Net carrying amount	**3,533,786**	**38,808**	**29,110**	**3,601,704**
Commercial lending				
High grade	6,537,793	-	-	6,537,793
Gross carrying amount	6,537,793	-	-	6,537,793
Credit loss allowance	(2,909)	-	-	(2,909)
Net carrying amount	**6,534,884**	**-**	**-**	**6,534,884**
Other financial assets				
Standard	2,900	-	-	2,900
Gross carrying amount	2,900	-	-	2,900
Credit loss allowance	(354)	-	-	(354)
Net carrying amount	**2,546**	**-**	**-**	**2,546**
Loan commitments				
Standard	**81,160**	**-**	**-**	**81,160**

28.1.2 Impairment assessment

The references below show where the Company's impairment assessment and measurement approach is set out in this report. It should be read in conjunction with the Summary of significant accounting policies (see Note 4.6 (vi).

Significant increase in credit risk

At each reporting date, The Company assess whether the credit risk on a financial instrument has increased significantly since initial recognition. When making the assessment, The Company use the change in the risk of a default occurring over the expected life of the financial instrument instead of the change in the amount of expected credit losses.

The Company considers both quantitative and forward-looking qualitative criteria in order to assess whether a significant increase in credit risk has occurred.

However, when information that is more forward-looking than past due status (either on an individual or a collective basis) is not available without undue cost or effort, The Company use past due information to determine whether there have been significant increases in credit risk since initial recognition.

Criteria for loans to customers

The criteria for Loans and advances to customers are presented in the following paragraphs. All presented criteria have the same weight in determining a significant increase in credit risk.

- 30 days past due. More than 30 days past due is an indicator of a significant increase in credit risk.
- Relative change in 12-month PD. A significant change in 12-month PD is considered as factor of changes in lifetime PD. This is indicative of a significant increase in credit risk. This criterion is used when The Company has an internal credit rating system.
- Relative change in lifetime PD. A significant change in lifetime PD is indicative of a significant increase in credit risk. This criterion is used when The Company has an internal credit rating system
- Default ('stage 3') during the last 12 months. Significant increase in credit risk is considered when although at the reporting date the outstanding amount of the facility is not classified as default, during the last 12 months it was at least once in stage 3.
- Loans in the probation period. Significant increase in credit risk is considered in case of a forborne performing loan or forborne non-performing loan, which is in the probation period (period after cure period). wherein, the loan should not have overdue days of more than 30 days or any indication of an unlikeliness to pay.

Criteria for amounts due from financial institutions

The criteria for credit institutions and other financial corporations are presented in the following paragraphs. All presented criteria have the same weight in determining a significant increase in credit risk.

- 30 days past due. More than 30 days past due is an indicator of a significant increase in credit risk.
- For correspondent and current accounts 7 days' pas due. More than 7 days past due is an indicator of a significant increase in credit risk.
- Change notches external credit score/ rate. For this criterion, the corporate rating will be taken into account. A significant change notches in the credit score assigned by the Big Three credit rating agencies (Standard & Poor's, Moody's, and Fitch) is indicative of a significant increase in credit risk. A significant increase in credit risk is taken into account when the S & P rating goes down each time by one level, started from B2 (S&P) (or the equivalent of Moody's and Fitch). In cases where a financials institutions don't have a corporate rating in a rating agency and The Company does not have an equivalent internal rating system, the corporate default rate corresponding to sovereign rating of the country is taken into consideration.
- Relative change in 12-month PD. A significant change in 12-month PD is considered as factor of changes in lifetime PD. This is indicative of a significant increase in credit risk. This criterion is used when The Company has an internal credit rating system.
- Relative change in lifetime PD. A significant change in lifetime PD is indicative of a significant increase in credit risk. This criterion is used when The Company has an internal credit rating system
- Default ('stage 3') during the last 12 months. Significant increase in credit risk is considered when although at the reporting date the outstanding amount of the facility is not classified in default, during the last 12 months it was at least once in stage 3.

Criteria for Investment securities

The criteria for securities are presented in the following paragraphs. All presented criteria have the same weight in determining a significant increase in credit risk.

- Relative change in 12-month PD. A significant change in 12-month PD is considered as factor of changes in lifetime PD. This is indicative of a significant increase in credit risk. This criterion is used when the Entity has an internal credit rating system.
- Relative change in lifetime PD. A significant change in lifetime PD is indicative of a significant increase in credit risk. This criterion is used when the Entity has an internal credit rating system
- Change notches external credit score/ rate. For this criterion, the country's rating will be taken into account government securities or corporate rating will be taken into account for corporate securities. A

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significant change notches in the credit score assigned by the Big Three credit rating agencies (Standard & Poor's, Moody's, and Fitch) is indicative of a significant increase in credit risk. A significant increase in credit risk is taken into account when the S & P rating goes down one level each time, beginning with B2 (S&P) (or the equivalent of Moody's and Fitch). In cases where an issuers of securities don't have a corporate rating in a rating agency and the Company does not have an equivalent internal rating system, the corporate default rate corresponding to sovereign rating of the country is taken into consideration.

Exit criteria from significant deterioration stage

If none of the indicators that are used by The Company to assess whether significant increase in credit risk has occurred, is present, transfer from stage 2 to stage 1 is performed, with the exception of forborne loans for which a probation period is used.

Credit risk grades

The Company allocates each exposure to a credit risk grade based on a variety of data that is determined to be predictive of the risk of default and applying experienced credit judgement. Credit risk grades are defined using qualitative and quantitative (primarily driven by days past due: Not overdue financial assets are defined high grade, overdue less than 30 days – standard grade, overdue more than 30 days and less than 90 days – substandard or low grade and overdue more than 90 days – non-performing grade) factors that are indicative of risk of default. These factors vary depending on the nature of the exposure and the type of borrower.

The table below present average 12 month PDs per grades for loans and advances to customers and loan commitments and financial guarantee.

		2024	2023
	Grade	12 month PD range	12 month PD range
Mortgage and consumer lending	High, Standard	1 -27.72%	1-29.04%
	Substandard	60.05-83.37%	63.9-84.05%
	Non-Performing	100%	100%
Commercial lending	High, Standard	0.35%	0.36%

The table below shows the mapping of Company's grading system and external ratings of the counterparties.

International external rating agency (S&P) rating		2024	2023
	Grade	12 month PD range	12 month PD range
AAA to A-	Hight	0.001-0.05%	0.001-0.05%
BBB+ to B-	Standard	0.09-5.33%	0.09-5.53%
CCC+ to CC	Substandard	5.33%-25.98%	5.53%-25.7%
D	Non-Performing	100%	100%

Collective or individual assessment

The Company calculates ECLs either on a collective or an individual basis. Asset classes where the Company calculates ECL on an individual basis include:

- Individually significant loans of Stage 3, regardless of the class of financial assets
- The large and unique exposures
- The treasury, trading and interbank relationships such as Due from banks, Securities pledged under repurchase agreements and debt instruments at amortised cost/FVOCI

- Exposures that have been classified as POCI when the original loan was derecognised and a new loan was recognised as a result of a credit driven debt restructuring.

Those assets for which ECL does not calculated individually the bank groups into segment on the basis of shared credit risk characteristics as described below.

- Type of loan (for example, corporate, mortgage, credit card, consumer loan, etc.)
- The type of customer (for example, a physical person or legal entity or by industry type),
- Type of collateral (for example, property, receivables, etc.),
- Currency
- Other relevant characteristics.

Definition of default and cure

The Company considers a financial instrument defaulted and therefore Stage 3 (credit-impaired) for ECL calculations in all cases when the borrower becomes 90 days past due on its contractual payments, except for loans, borrowings and debt investment securities provided to banks and other financial institutions, the contractual payments of which are 30 days past due.

As a part of a qualitative assessment of whether a customer is in default, the Company also considers a variety of instances that may indicate unlikeliness to pay. When such events occur, the Company carefully considers whether the event should result in treating the customer as defaulted and therefore assessed as Stage 3 for ECL calculations or whether Stage 2 is appropriate. Such events include:

- lawsuit, execution or enforced execution in order to collect debt,
- license of the borrower is withdrawn,
- the borrower is a co-debtor when the main debtor is in default,
- multiple restructurings on one exposure,
- there are justified concerns about a borrower's future ability to generate stable and sufficient cash flows,
- the borrower's overall leverage level has significantly increased or there are justified expectations of such changes to leverage; equity reduced by 50% within a reporting period due to losses;
- debt service coverage ratio indicates that debt is not sustainable
- loss of major customer or tenant,
- connected customer has filed for bankruptcy,
- restructuring with a material part which is forgiven (net present value (NPV) loss),
- credit institution or leader of consortium starts bankruptcy/insolvency proceedings

It is the Company's policy to consider a financial instrument as 'cured' and therefore re-classified out of Stage 3 when none of the default criteria have been present for at least three consecutive months. The decision whether to classify an asset as Stage 2 or Stage 1 once cured depends on the updated credit grade, at the time of the cure, and whether this indicates there has been a significant increase in credit risk compared to initial recognition. The Company's criterion for 'cure' for ECL purposes is less stringent than the 12 months' requirement for forborne non-performing exposures.

Forborne and modified loan

The Company sometimes makes concessions or modifications to the original terms of loans as a response to the borrower's financial difficulties, rather than taking possession or to otherwise enforce collection of collateral. The Company considers a loan forborne when such concessions or modifications are provided as a result of the borrower's present or expected financial difficulties and the Company would not have agreed to them if the borrower had been financially healthy. Indicators of financial difficulties include defaults on covenants, or significant concerns raised by the Credit Risk Department. Forbearance may involve extending the payment arrangements and the agreement of new loan conditions. Once the terms have been renegotiated, any impairment is measured using the original EIR as calculated before the modification of terms. It is the Company's policy to monitor forborne loans to help ensure that future payments continue to be likely to occur.

Derecognition decisions and classification between Stage 2 and Stage 3 are determined on a case-by-case basis.

The Company defines the "cure" period as a 12-month period after forbearance, which is applied for forborne non-performing exposures. Given the fact that it is impossible to determine financial difficulties immediately after forbearance, it is necessary to use the "cure" period to determine whether the loan was effectively cured. All forborne non-performing loans must remain at stage 3 after the forbearance date, despite the behavior of the loan (no overdue days, etc.).

The Company defines the probation period as 24-month period after "cure" period, which is applied for forborne performing exposures (excluding any grace period). Once an asset has been classified as forborne performing exposures, it will remain forborne for a minimum 24-month probation period.

In order for the loan to be reclassified out of the forborne category, the customer has to meet all of the following criteria:

- All of its facilities has to be considered performing;
- The probation period of two years has passed from the date the forborne contract was considered performing;
- Regular payments of more than an insignificant amount of principal or interest have been made during at least half of the probation period;
- The customer does not have any contract that is more than 30 days past due.

If modifications are substantial, the loan is derecognised, as explained in Note 4.6 (iii).

Probability of Default (PD)

The PD represents the likelihood of a borrower defaulting on its financial obligation, either over the next 12 months (12mECL), or over the remaining lifetime (LTECLs) of the obligation.

The Lifetime PD is developed by applying a maturity profile to the current 12M PD. The maturity profile looks at how defaults develop on a portfolio from the point of initial recognition throughout the lifetime of the loans. The maturity profile is based on historical observed data and is assumed to be the same across all assets within a portfolio and credit grade band. This is supported by historical analysis.

Loss given default (LGD)

LGD is determined based on the factors which impact the recoveries made post default. These vary by product type.

- For secured products, this is primarily based on collateral type and projected collateral values, historical discounts to market/book values due to forced sales, time to repossession and recovery costs observed.
- For unsecured products, LGD's are typically set at product level due to the limited differentiation in recoveries achieved across different borrowers. These LGD's are influenced by collection strategies, including contracted debt sales and price.

Exposure at default (EAD)

The 12-month and lifetime EADs are determined based on the expected payment profile, which varies by product type.

- For products with contractual terms, this is based on the contractual repayments owed by the borrower over a 12-month or lifetime basis. This will also be adjusted for any expected overpayments made by a borrower. Early repayment/refinance assumptions are also incorporated into the calculation.

- For revolving products, the exposure at default is predicted by taking current drawn balance and adding a “credit conversion factor” which allows for the expected drawdown of the remaining limit by the time of default. These assumptions vary by product type and current limit utilization band, based on analysis of the Company's recent default data.

Forward looking information

An overview of the approach to estimating ECLs is set out in Note 4.6, estimates and assumptions. To ensure completeness and accuracy, the Company obtains the data used from third party sources (WB, CBA, Government of RA and etc.). In order to generate the influence of the macroeconomic factors, the Company determining the weights to the selected macroeconomic factors and to the multiple scenarios (Base, Upside and Downside), which are predicted. To calculate the macroeconomic adjustment for ECL the Company uses a wide range of forecast information as economic inputs for its models, including:

- GDP growth/decrease
- Net current transfers from abroad
- Unemployment
- Company nonperforming loans to total gross loans
- Industry growth
- Construction growth
- Agriculture growth
- Official exchange rate
- Inflation
- Residential property prices (average price in Yerevan)

28.1.3 Risk concentrations

Geographical sectors

Credit risk assets are located in the RA.

28.1.4 Collateral and other credit enhancement

The amount and type of collateral required depends on an assessment of the credit risk of the counterparty. Guidelines are in place covering the acceptability and valuation of each type of collateral.

The main types of collateral obtained are, as follows:

- For securities lending and reverse repurchase transactions, cash or securities
- For commercial lending, charges over real estate properties, movable properties, equipment, inventory
- For consumer lending residential properties and other collateral.
- For mortgages over residential properties

Management monitors the market value of collateral and will request additional collateral in accordance with the underlying agreement.

The Company did not hold any financial instruments for which no loss allowance is recognised because of collateral.

Longer-term finance and lending to corporate entities are generally secured; revolving individual credit facilities are generally unsecured. In addition, in order to minimise the credit loss, the Company will seek additional collateral from the counterparty as soon as impairment indicators are noticed for the relevant individual loans and advances.

Collateral held as security for financial assets other than loans and advances is determined by the nature of the instrument. Generally, no collaterals are required for provision of loans and advances to financial institutions, especially to banks. The exception is collaterals obtained under repurchase agreements and securities borrowing transactions. Debt securities, treasury and other eligible bills are generally unsecured.

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The analysis of gross loan portfolio of loans and advances to customers by collateral is represented as follows:

	31 December 2024	31 December 2023
Loans collateralized by real estate	3,149,185	3,864,963
Loans collateralized by cars and other movable property	986,275	705,076
Loans collateralized by borrowings	4,800,827	3,879,367
Loans collateralized by inventories	44	634,762
Loans collateralized by guarantees	627,458	487,988
Loans collateralized by gold jewellery and other gold items	661,841	394,710
Other collateral	72,992	77,423
Unsecured loans	191,283	163,165
Total loans to customers (gross)	**10,489,905**	**10,207,454**

The amounts presented in the table above are carrying values of the loans, and do not necessarily represent the fair value of the collaterals. Estimates of market values of collaterals are based on valuation of the collateral at the date when loans were provided. Generally, they are not updated unless loans are assessed as credit-impaired.

28.2 Market risk

Market risk is the risk that the fair value or future cash flows of financial instruments will fluctuate due to changes in market variables such as interest rates and foreign exchange rates.

Except for the concentrations within foreign currency, the Company has no significant concentration of market risk.

28.2.1 Market risk – Non-trading

Interest rate risk

Interest rate risk arises from the possibility that changes in interest rates will affect future cash flows or the fair values of financial instruments. Positions are monitored on a daily basis *and hedging strategies are used to ensure positions are maintained within the established limits.*

The following table demonstrates the sensitivity to a reasonable possible change in interest rates, with all other variables held constant, of the Company's income statement.

As at 31 December 2023 and 31 December 2024 the Company did not have financial assets and liabilities with variable interest rate.

The sensitivity of equity is calculated by revaluating fixed rate of debt financial assets measured at FVOCI, as at 31 December based on assumed changes in the yield curve.

Currency			2024
	Change in currency rate in %	Sensitivity of equity	Total
AMD	1	(69,451)	(69,451)
AMD	-1	78,370	78,370

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Currency			2023
	Change in currency rate in %	Sensitivity of equity	Total
AMD	+1	(65,294)	(65,294)
AMD	-1	73,564	73,564

Average effective interest rates

The table below displays average interest rates for interest earning assets and interest-bearing liabilities as at 31 December 2024 and 31 December 2023. These interest rates are an approximation of the yields to maturity of these assets and liabilities.

	2024			2023		
	Average effective interest rate, %			Average effective interest rate, %		
	AMD	USD	Other currencies	AMD	USD	Other currencies
Interest earning assets						
Investment securities including pedged securities	10.9	-	-	10.9	-	-
Loans to customers	15.97	8.25	7	14.43	8.26	7.1
Interest earning liabilities						
Loans from banks with repurchase agreements	8.3	-	-	10.77	-	-
Loans from banks	-	7.3	5.7	-	7.33	5.72
Loans from financial institutions	7.3			7.04	-	-
Loans from banks from the CBA	8.4			7.64	-	-
Borrowings from shareholders	7.4	2.8	2.6	4.0	2.8	2.6
Lease liabilities	10.1			10.1	-	-

Currency risk

Currency risk is the risk that the value of a financial instrument will fluctuate due to changes in foreign exchange rates. The Board of Directors has set limits on positions by currency. Positions are monitored on a daily basis.

The tables below indicate the currencies to which the Company had significant exposure as at 31 December 2024 and 31 December 2023 on its non-trading monetary assets and liabilities and its forecast cash flows. The analysis calculated the effect of a reasonably possible movement of the currency rate against the Armenian dram, with all other variables held constant on the income statement (due to the fair value of currency sensitive non-trading monetary assets and liabilities). A negative amount in the table reflects a potential net reduction in income statement, while a positive amount reflects a net potential increase.

Currency	31 December 2024			31 December 2023	
	Change in currency rate in %	Effect on profit before tax	Effect on equity	Effect on profit before tax	Effect on equity
USD	+5/-5	(3,205)	(3,205)	+5/-5	26,893
EUR	+5/-5	1,216	1,216	+5/-5	4,087

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The Company's exposure to foreign currency exchange risk is as follow:

	Armenian Dram	Freely convertible currencies	Non-freely convertible currencies	Total
Assets				
Cash	97,422	175,198	6,335	278,955
Investment securities	390,547	-	-	390,547
Investment securities pledged under repurchase agreements	738,601	-	-	738,601
Loans to customers	6,404,042	4,030,901	-	10,434,943
Net investments in finance lease	36,929	4,952	-	41,881
Other assets	2,132	-	-	2,132
Total	**7,669,673**	**4,211,051**	**6,335**	**11,887,059**
Liabilities				
Amounts due to financial institutions	1,355,508	327,829	-	1,683,337
Borrowings from shareholders	1,163,413	3,923,006	-	5,086,419
Other liabilities	265,292	-	-	265,292
Total	**2,784,213**	**4,250,835**	**-**	**7,035,048**
Net position as at 31 December 2024	**4,885,460**	**(39,784)**	**6,335**	**4,852,011**
Commitments and contingent liabilities as at 31 December 2024	**124,019**	**-**	**-**	**124,019**
Total financial assets	**6,022,647**	**5,294,340**	**6,285**	**11,323,272**
Total financial liabilities	**1,906,188**	**4,670,382**	**-**	**6,576,570**
Net position as at 31 December 2023	**4,116,459**	**623,958**	**6,285**	**4,746,702**
Commitments and contingent liabilities as at 31 December 2023	**81,160**	**-**	**-**	**81,160**

Freely convertible currencies represent mainly US dollar and Euro amounts. Non-freely convertible amounts relate to Russian Ruble.

28.3 Liquidity risk

Liquidity risk is the risk that the Company will be unable to meet its payment obligations when they fall due under normal and stress circumstances. To limit this risk, management has arranged diversified funding sources in addition to its core deposit base, manages assets with liquidity in mind, and monitors future cash flows and liquidity on a daily bases. This incorporates an assessment of expected cash flows and the availability of high grade collateral which could be used to secure additional funding if required.

The Company maintains a portfolio of highly marketable and diverse assets that can be easily liquidated in the event of an unforeseen interruption of cash flow. The liquidity position is assessed and managed under a variety of scenarios, giving due consideration to stress factors relating to both the market in general and specifically to the Company.

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Analysis of financial liabilities by remaining contractual maturities

The table below summarises the maturity profile of the Company's financial liabilities as at 31 December 2024 and 31 December 2023 based on contractual undiscounted repayment obligations. See Note **Error! Reference source not found.** for the expected maturities of these liabilities.

	31 December 2024					
	Demand and less than 1 month	From 1 to 12 months	From 1 to 5 years	More than 5 years	Total gross amount outflow	Carrying amount
Financial liabilities						
Amounts due to financial institutions	667,199	476,343	481,192	281,302	1,906,036	1,683,337
Borrowings from shareholders	10,981	31,660	4,354,094	713,814	5,110,549	5,086,419
Other liabilities	65,695	69,011	173,514	-	308,220	265,292
Total financial liabilities	**743,875**	**577,014**	**5,008,800**	**995,116**	**7,324,805**	**7,035,048**

	31 December 2023					
	Demand and less than 1 month	From 1 to 12 months	From 1 to 5 years	More than 5 years	Total gross amount outflow	Carrying amount
Financial liabilities						
Amounts due to financial institutions	604,017	388,624	175,911	274,758	1,443,310	1,287,087
Borrowings from shareholders	11,822	35,601	4,780,324	336,793	5,164,540	5,050,953
Other liabilities	63,753	64,754	144,339	-	272,846	238,530
Total financial liabilities	**679,592**	**488,979**	**5,100,574**	**611,551**	**6,880,696**	**6,576,570**

28.4 *Operational risk*

Operational risk is the risk of direct or indirect loss arising from a wide variety of causes associated with the Company's involvement with financial instruments, including processes, personnel, technology and infrastructure, and from external factors other than credit, market and liquidity risks such as those arising from legal and regulatory requirements and generally accepted standards of corporate behaviour.

The Company's objective is to manage operational risk so as to balance the avoidance of financial losses and damage to the Company's reputation with overall cost effectiveness.

The primary responsibility for the development and implementation of controls to address operational risk is assigned to the Board, Executive Board. This responsibility is supported by the development of overall standards for the management of operational risk in the following areas:

- requirements for appropriate segregation of duties, including the independent authorisation of transactions;
- requirements for the reconciliation and monitoring of transactions;
- compliance with regulatory and other legal requirements, including the minimal requirements of the Central Bank of Armenia on internal control system;
- documentation of controls and procedures;
- requirements for the periodic assessment of operational risks faced, and the adequacy of controls and procedures to address the risks identified;

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- requirements for the reporting of operational losses and proposed remedial action;
- development of contingency plans;
- training and professional development;
- ethical and business standards; and
- risk mitigation.

29 Reconciliation of liabilities arising from financing activities

The changes in the Company's liabilities arising from financing activities can be classified as follows:

	Amounts due to financial institutions	Borrowings from shareholders	Lease liabilities	Total
Carrying amount at 31 December 2022	27,887	4,116,955	126,113	4,270,955
Proceeds	672,375	2,685,182	-	3,357,557
Redemption	(19,587)	(1,911,563)	(90,572)	(2,021,722)
Redemption of interest*	(10,311)	(108,820)	-	(119,131)
Foreign currency translation	2,480	221,312	-	223,792
Accrued interests	13,540	155,317	17,092	185,949
Other adjustments	-	(107,430)	130,396	22,966
Carrying amount at 31 December 2023	**686,384**	**5,050,953**	**183,029**	**5,920,366**
Proceeds	1,034,231	1,619,827	-	2,654,058
Redemption	(694,779)	(1,342,056)	(110,629)	(2,147,464)
Redemption of interest*	(46,883)	(208,796)	-	(255,679)
Foreign currency translation	(11,827)	(263,252)	-	(275,079)
Accrued interests	53,917	240,193	21,393	315,503
Other adjustments	-	(10,450)	114,156	103,706
Carrying amount at 31 December 2024	**1,021,043**	**5,086,419**	**207,949**	**6,315,411**

*The Company classifies interest paid (except finance lease liabilities) as cash flows from operating activities.

The "Other" line includes newly formed lease liabilities and lease revisions and foreign exchange revaluations that are non-cash movements.

30 Capital adequacy

The Company maintains an actively managed capital base to cover risks inherent in the business. The adequacy of the Company's capital is monitored using, among other measures, the rules and ratios established by the Basel Committee on Banking Supervision ("BIS rules/ratios") and adopted by the Central Bank of Armenia in supervising the Company.

The primary objectives of the Company's capital management are to ensure that the Company complies with externally imposed capital requirements and that the Company maintains strong credit ratings and healthy capital ratios in order to support its business and to maximise shareholders' value.

The Company manages its capital structure and makes adjustments to it in the light of changes in economic conditions and the risk characteristics of its activities.

The minimum ratio between total capital and risk weighted assets required by the Central Bank of Armenia is 10%.

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Regulatory capital consists of Tier 1 capital, which comprises share capital, share premium, retained earnings including current year profit, and general reserve. The other component of regulatory capital is Tier 2 capital, which includes revaluation reserves.

The risk-weighted assets are measured by means of a hierarchy of risk weights classified according to the nature of and reflecting an estimate of credit, market and operating risks.

As at 31 December 2024 and 2023 the amount of total capital, risk waited assets and capital adequacy ratio calculated in accordance with the requirements of Central Bank of Armenia are provided below.

	Unaudited	
	31 December 2024	31 December 2023
Tier 1 capital	4,913,375	4,868,936
Tier 2 capital	75,464	30,706
Total regulatory capital	**4,988,839**	**4,899,642**
Risk-weighted assets	**6,671,012**	**7,635,430**
Capital adequacy ratio	**74.78%**	**64.17%**

The Central Bank of the Republic of Armenia has established a minimum limit of AMD 1,000,000 thousand for the credit organizations' issuance securities and sale of foreign currency.

The Company has complied with all externally imposed capital requirements through the period.